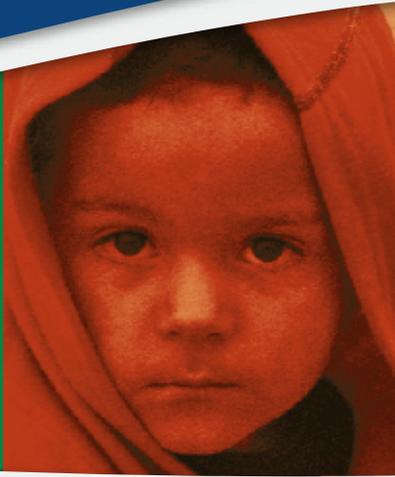




Presbyterian Support Otago



RESPONDING



TO OUR



COMMUNITY



2013  
Annual Report



*Presbyterian Support Otago*

## MISSION STATEMENT

**Motivated by our Christian heritage, and in partnership with others, we work across the generations for positive change, strong families and healthy communities.**

## VISION

**Presbyterian Support Otago works for a fair, just and caring community.**

## VALUES

**In fulfilling this vision, we will endeavour to act with Faith, Compassion, Respect, Integrity, Courage and Independence.**

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# CHAIRMAN'S REPORT



***THIS HAS BEEN AN EVENTFUL YEAR WHERE THE FLUCTUATIONS OF THE ECONOMY AND AN EVOLVING POLITICAL ENVIRONMENT HAVE BEEN FELT THROUGHOUT THE ORGANISATION.***

Foremost in the minds of many within the Otago region was the Southern District Health Board's decision to bypass Presbyterian Support Otago and disAbility Resource Centre Southland's collaborative tender and award home support contracts to just three providers, one of which was new to the region. This decision meant the demise of a service we had invested in for 22 years and the loss of a loyal, committed and trained support workforce.

A public outcry ensued, a legal challenge mounted and the SDHB was petitioned to reconsider, but all to no avail. Our opportunity to provide leadership in community-based services for older people had been severely eroded. However, we take our role as advocates for vulnerable older people seriously and in time we will develop new ways of assisting people to live valued, independent and fulfilling lives in their own communities.

The Green and White Papers on Vulnerable Children were produced and consulted on by government. We made submissions in our own right as well as joining with others to reinforce the importance of multi-disciplinary, multi-agency and holistic approaches to families in crisis and children in situations of deprivation and abuse. Of concern for the future is the trend we notice in contracting with government departments to require specific outcomes, for specific target groups in line with government directives, particularly around education and employment. Greater funding is allocated to areas with greater population than Otago and often the specified target criteria makes it inefficient for us to respond to the various requests for proposals. In some cases we have been

able to work with others in jointly meeting the contracted outcomes.

This year we celebrated 100 years since the opening of Glendining Children's Home in Anderson's Bay, Dunedin. Seventy-five former residents and staff gathered at Support Centre in May to remember their years together and catch up on events since then. They viewed the other boys and girls as their brothers and sisters, and many heartwarming stories were told.

I would like to record the passing in February of Huntly Skinner, former Convenor of the General Committee of Presbyterian Social Services Association, Life Member and friend to Presbyterian Support. Huntly contributed a total of 37 years on the General Committee, an achievement few these days can equal. We acknowledge his strong leadership and commitment to the organisation.

As I conclude my term as Board Chair, I'd like to acknowledge the contribution made by my fellow board members over the years. The many hours and skills you gave are appreciated, having contributed to robust governance and a strong organisation.

Sincere thanks are also due to our Chief Executive, Gillian Bremner, and her team. Your efforts have ensured we have been able to deal with the various challenges the year has presented.

Finally, my thanks to each staff member, donor, supporter or volunteer who helped us respond to our community, together, over the past year.

Thank you,

A handwritten signature in black ink that reads "Frazer Barton". The signature is written in a cursive style.

**FRAZER BARTON**

# THE BOARD



**Frazer Barton**  
*(Chairman)*

**Gillian Bremner**  
*(Chief Executive)*

**David Richardson**  
*(Co-Deputy Chair)*

**Gaye Edwards**  
*(Co-Deputy Chair)*

**Ray Macleod**  
*(Corporate and Finance  
Committee Chair)*

**Tim Mepham**  
*(Audit Committee  
Chair)*

**Margy-Jean  
Malcolm**  
*(Chair Governance  
Committee)*



**Lindsay Alderton**

**John Angus**

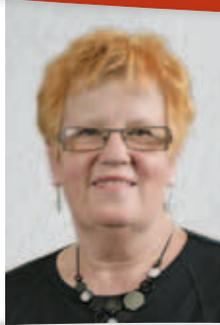
**Graham Redding**

**Bev Rodwell**

**Helen Scott**

**Reg Weeks**

# THE SENIOR LEADERSHIP TEAM



**Gillian Bremner**  
*(Chief Executive)*

**Andrew Borthwick**  
*(Finance Director)*

**Maurice Burrowes**  
*(Services for Older  
People Director)*

**Paul Hooper**  
*(Family Works Director)*

**Lisa Wells**  
*(Development Director)*

# CHIEF EXECUTIVE'S REPORT



***I LOOKED AT THE PHOTOS OF THE ENLIVEN MARCH AND ONE SIGN STOOD OUT - "DRC AND PSO - GREAT IN OUR COMMUNITY."*** We took

to the streets and marched to rally in the Octagon to show the Southern DHB that the voice of the community mattered. I'd like to think that in doing so we made a statement about local people having a say in local services, but in the end, PSO needed to be pragmatic and focus on helping prepare the hundreds of clients and staff to transfer to new providers and employers. It was the end of an era for us, but we have coped with many changes over the last 107 years so we look to the future with hope and bold plans.

In 2005 we published our research into the standards of low-cost rental accommodation in Dunedin. This year we embarked on further research to see if, after all the education and promotion of warmer, drier homes and significant incentives to install insulation, Dunedin rental homes were any less "old, cold and costly." There is a high level of public interest in the research and talk of housing "Fit for Purpose" checklists (or Housing WOFs) by representatives of Otago University, the Dunedin City Council and also at a government level. We hope to take advantage of this rising interest when we publish the results of the research prior to the general election in 2014.

There are indeed challenges ahead as we try to interpret government directions around future funding, both for services for older people and Family Works. In some cases it appears that a regional or local focus is preferred, in others it is apparent that a prescribed New Zealand-wide approach is desired. As the predicted welfare reforms roll out in the second half of 2013 we expect our already stretched social work services to be under even more pressure. The support we receive from individuals, organisations, schools and



churches in our communities gives us much assurance that, as a society, there is support for others when they are going through hard times. My personal thanks to each and every person who has donated money, time, food and goods for the OpShop to ensure that we continue to work together to alleviate poverty and distress in our communities.

As it nears completion, the \$5.2m redevelopment of Kirkness Wing at Iona Home & Hospital, is looking great. More of our residents now enter residential care at hospital level and it has become increasingly important to provide an excellent standard of accommodation, whilst still incorporating the features that make a hospital feel more like a home. The glassed atrium that links the Kirkness and Mackay wings of our hospital unit has sunny places to sit and will eventually look out on a colourful courtyard. I'd like to take this opportunity to acknowledge the generosity of individuals who have been part of this development through gifts given in their Wills, or in response to our recent Appeal.

I'll conclude by acknowledging the contribution that every staff member and volunteer makes to Presbyterian Support. Every day their work makes a difference to the people we work with – children, families, young people, adults and older people. My personal thanks are due also to members of the Senior Leadership Team and the Board for their time, commitment and support this year.

**GILLIAN BREMNER**

# STRATEGIC GOALS 2012-2015

## VISION

Presbyterian Support Otago works for a fair, just and caring community.

## MISSION

Motivated by our Christian heritage, and in partnership with others, we work across the generations for positive change, strong families and healthy communities.

## GOAL 1

### OUR SERVICES

Build strong and connected communities that meet the needs of individuals and families/whanau.

- (a) To provide quality services that are flexible, responsive and best meet the needs of older people.
- (b) Provide community-responsive services which strengthen families and meet individual needs.

## GOAL 2

### OUR PRESENCE

Provide leadership within the sector.

- (a) To influence social change through sector leadership, facilitation, partnership and research-based advocacy.
- (b) To cultivate a reputation as a credible and accountable service provider.

## GOAL 3

### OUR ORGANISATION

Maximise resource to deliver on our Mission.

- (a) To have a workplace culture that helps us deliver on our Mission.
- (b) To provide a stable funding platform that resources on-going programmes, delivery of services and strategic development.

**OUR FOODBANK HAS NEVER BEEN BUSIER AS MORE DUNEDIN FAMILIES FACE REDUNDANCY AND REDUCTION OF CASUAL HOURS.** Many of the families are new to poverty, so having to ask for help is the first hurdle they face. There has been a 22% increase in food parcels distributed and a concerning 19% increase in medium-term social work support. This support will often involve extensive advocacy around debt, applying for a benefit, budgeting, application to the DCC Electricity Fund and referral internally to counselling, Incredible Years, Growing Taller or the Buddy Programme, for example.

Some specific initiatives have been undertaken arising from this work such as a collaborative approach to the issues faced by a growing number of young men accessing our services – concerns have been around finances, housing, depression and loneliness. We are concerned about the number of clients using synthetic cannabis and are seeing increased aggression and physical and mental health issues surface when clients withdraw from this group of drugs.

We worked with Dunedin Community College in offering a Youth Budgeting course, which has been so successful it will become a regular activity. There has been a significant increase in clients with long-term mental health issues and Stepping Stones has responded by focusing on connecting clients with activities and interests in the community. Making draught excluders for homes involved in our Pine Hill cosy homes initiatives gave programme members the opportunity to reflect on how they could ensure their own homes were warmer and dryer.

Work in secondary schools by our social workers has been restricted only by resourcing as we face a high number of referrals, often triggered by students disengaging from school, which leads to meeting with their families and discovering the reason is often the difficult family circumstances such as grief, addiction, a lack of secure housing or financial worries. One locally led initiative was the establishment of a Community Social Worker in Ranfurly, a community that experienced a high number of suicides over the last 18 months. We

have established good rapport with the students and staff at Maniototo Area School and a number of families are receiving assistance as a result.

In Oamaru, our focus has been on families and parenting skills, with an Incredible Years programme delivered and additional focus groups for teen parents. As is common with our work in Wanaka and Cromwell, the issues of isolation and transport difficulties in small towns cannot be underestimated. A number of the families we work with in these areas are newly arrived and have struggled to make functional connections.

The Buddy Programme continues across Otago with 218 buddy matches at year end. Growth has mainly been in the Dunedin area as recruitment of volunteers continues to be the main area of concern in rural areas.

Growing Taller (for 6-12 year olds) ran five courses this year and the Incredible Years parenting programme was also offered five times in Wanaka, Ranfurly and Dunedin locations. The Grandy's Group offers support to grandparents who have the custody and care of their grandchildren and is greatly valued by all members.

We piloted running the Seasons for Growth programme, which focuses on dealing with grief, for the YouthGrow participants this year. This year we have seen major changes in participation at YouthGrow with a greater number of young people with mental health issues present for shorter periods each week, depending on their health status. Skills for life modules have been designed and a healthy eating focus on bread-making resulted in YouthGrow challenging staff at Support Centre to a Masterchef sandwich making competition during Health Week. A hilarious, healthy and delicious time was had by all.

As always, funding continues to be an issue as government directions change to emphasise outcomes for specific target groups and this approach is often at odds with our preference to empower communities to support their own. We have used the process of Results Based Accountability in our MSD Master Agreement



to ensure we are able to show we are making a difference for the people we serve. We gained funds to further develop our processes and structure around this with a Capability Investment Plan, as a result of a successful application for

## POSITIVE AGEING

**AT YEAR END FIVE OF OUR SEVEN REST HOMES HOLD FOUR-YEAR CERTIFICATION STATUS, REFLECTING THE QUALITY OF CARE AND ATTENTION TO INDIVIDUAL NEEDS AND INDEPENDENCE EXPERIENCED WITHIN ALL OUR HOMES.** We have emphasised quality improvement across all sites and this has been enhanced by a strong benchmarking framework and the development of a Clinical Governance Advisory Group.

Occupancy has maintained high levels and the use of flexi-bedrooms has ensured that residents can stay in their own familiar surroundings as their care needs change. Some 55% of the occupied rooms are used for hospital-level care and this looks likely to increase in future years as the trend is for residents to remain at home as long as possible and move only when their health, mobility or other needs are too great to be safely supported in their own home.

Over the course of the year the long-awaited redevelopment of the Kirkness Wing at Iona Home & Hospital was embarked on. With opening scheduled for early August 2013, we will have six more bedrooms, providing better light and views for residents and sufficient space for the equipment required for their care. Part of the project has been to link with the Mackay Wing via a glassed atrium sitting area and this will allow us to provide greater connection across the two parts of our Hospital Unit. Long-serving Manager Philip Balcombe retired in October after 17 years service to PSO and was replaced by Stephenie Leith, formerly

Investment in Service Outcomes funding from the MSD. This is a valuable endorsement of PSO's leadership and collaborative effort in bringing together many stakeholder groups to work together for best community response.

the Manager of Holmdene Home & Hospital in Balclutha.

Training and the achievement of national qualifications related to care of the older person is encouraged and facilitated through mentoring and peer support in our residential services. This year 105 staff completed one or more of four national certificates bringing the proportion of careworkers with the Level 3 qualification to 45.5% across all homes. Ranui and Iona lead the way with 78% and 61% respectively of staff holding national qualifications.

St Andrews Home & Hospital has been making great use of a growing group of volunteers this year and this has contributed to a greater engagement of residents in the activities on offer. Taieri Court recorded high occupancy and took an important role in offering respite care, despite the SDHB's removal of specific funding for that care. Long-serving Ross Home & Hospital Unit Nurse Manager Juliet Kenworthy retired this year and we are pleased to see succession planning and more strong clinical leaders coming through the ranks, with Juliet's replacement being identified internally.

In an ecumenical partnership, we welcomed Rev Father Ivica Gregurec, an Anglican Priest, to the role of Chaplain for Ross, St Andrews and Taieri Court. Residents and staff have enjoyed his relaxed style and the opportunity to share the things that are important to them.

**WITH THE LOSS OF OUR ENLIVEN HOME SUPPORT CONTRACTS, THE FOCUS OF 2013 HAS BEEN ON TRANSITIONING 1,400 CLIENTS AND 400 SUPPORT WORKERS TO NEW PROVIDERS ACROSS OTAGO.** It was a sad time for all concerned as 22 years of Home Support and 10 years of CommunityFIRST “restorative” services came to an end in May.

We were proud of the commitment of our staff members during the transition, working with huge personal uncertainty, whilst focused on reducing the impact the change would have on their clients. Co-ordinators worked very hard to maintain as many careworker/client relationships as they could. At the end there were tears, but there was much to celebrate.

We had been the largest single provider of home-based services for older people and took the lead role in piloting CommunityFIRST, from which the model of restorative home support was developed. As a result of this “pilot” hundreds of older people will continue to remain safely in their own homes, making their own choices and enjoying independence with a range of supports tailored to meet their unique needs.

For many support workers we provided the means and encouragement for them to study and enjoy success in completing national unit standards in areas relevant to their daily workplace experiences. Proud families accompanied “graduates” to the presentation of certificates – for many a first-ever qualification. We celebrated these achievements by staff, many of whom told us they had “never opened a book” since they left school.

The Visiting Volunteer Service celebrates 40 years in 2013. The task of each volunteer is to visit older people or those with a disability, providing companionship, conversation and assistance in

order that they too can feel supported in their own homes and communities. Often the relationship continues when the person moves to a rest home. The most cited reason for referral to this service is “loneliness” and therein lies the reason for its success.

We supported family members who are caring for another person, through the provision of 10 training sessions at different locations throughout Otago this year. There are monthly sessions for young carers, sometimes teens who are caring for a parent. Often the peer support is just as important as the training topics offered.

One service which is unique to Otago is Individualised Funding. This SDHB-funded programme for people over 65 gives them control over how funding for their needs is spent to the extent that they effectively employ their own team of support workers and contract directly with health professionals with support from PSO.

Club Enliven in Alexandra and Enliven Maybank Activity Group in Dunedin have gone from strength to strength and are well supported by loyal volunteers who collect and deliver club members and then often stay to be part of the daily activities too.

Rounding out the Enliven offerings is HomeShare in Central Otago, where clients with memory loss spend regular time in a host’s home where they are involved in ordinary daily activities. This has the added benefit of providing a much-needed break for the family member who is the primary caregiver.

As we adjust to “life without home support”, we are very aware that there are a number of older people who cannot be said to be thriving in the community, and we are challenged to consider how best our mission can meet this growing need.

# GREAT COMMUNITIES



**BY WORKING TOGETHER WITH THE MANY PEOPLE WHO SHARE OUR VISION FOR A FAIR, JUST AND CARING COMMUNITY WE ARE ABLE TO DO SO MUCH MORE THAN GOING IT ALONE.** In this way we all have a part to play in fostering strong families and connected individuals in the context of their great community.

Our major community of involvement this year was in Pine Hill, Dunedin. This is an extremely diverse community with a large number of new immigrants. Sharing food and personal skills are some of the ways involvement has been built; with residents participating in fruit harvesting and processing, learning to sew and passing on recipes for family favourites from many lands.

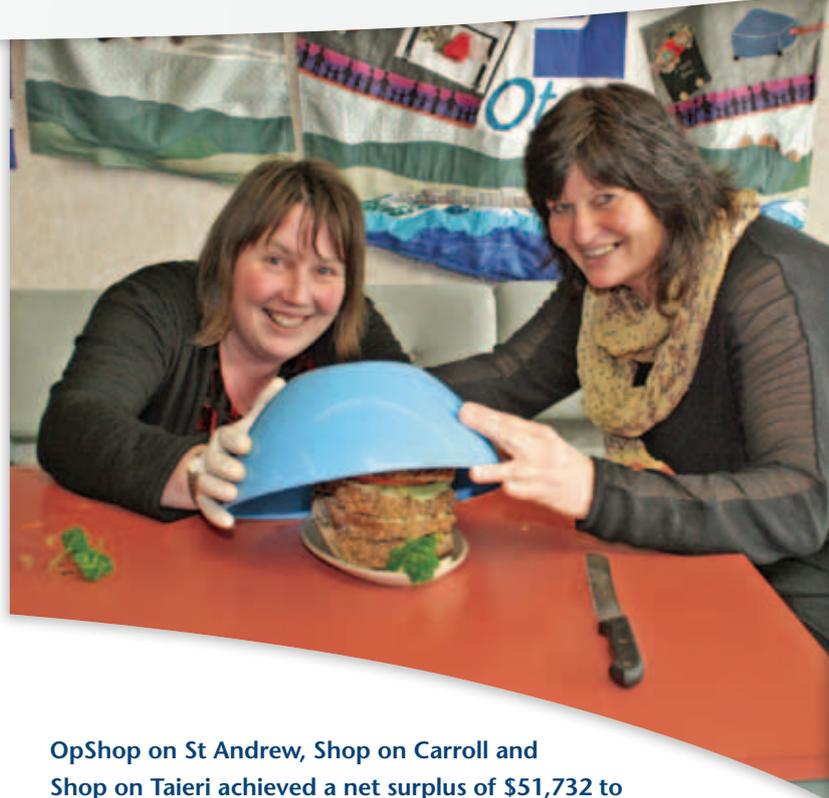
Children from Pine Hill and Brockville got together to share a "Sports on the Hill" day at Edgar Stadium, with good connections made between families in these communities, which are both facing similar issues of isolation, falling school rolls, youth disengagement and subsequent anti-social behaviour.

PSO worked with the Blueskin Resilient Communities Trust to develop a volunteer Energy

Audit Team to visit community members and give consistent, whole of house, independent assessments based on making warmer, drier, healthier and more affordable homes. Energy workshops were offered and, with the help of a complimentary energy make-over for a nominated home, skills were taught that were quickly applied to the helpers' own homes. This sense of helping one other is one of the hallmarks of good community connectedness and cohesion.

Significant contact has been maintained with Dunedin churches who have an interest in community mission, such as Highgate, Flagstaff and East Taieri. A Mosgiel Expo was a great way to let people know just what support was available within the community. We are a sponsoring "church" for a Ministry Intern at Eveline Church in Oamaru. The Intern spends time in a chaplaincy role at Iona Home & Hospital and, with the parish, is making good connections with families in the area. Working with parishes, as key assets in their communities, will become a greater part of our work in the future with dedicated funding now available for community mission work.

# SUPPORTING OUR SERVICES



**WE WOULD NOT BE ABLE TO ACCOMPLISH ALL THAT WE DO IF IT WERE NOT FOR THE WORK OF STAFF INVOLVED IN RECEPTION, ADMINISTRATION, ACCOUNTING, PROPERTY, PURCHASING, DELIVERY, INFORMATION SERVICES, HUMAN RESOURCES AND COMMUNICATIONS AND FUNDRAISING.**

These staff effectively resource our services by making sure the “behind the scenes” work is done, enabling front-line staff to get on with the task of attending to the needs of the people we serve.

With the loss of the Enliven Home Support contract it was necessary to review the administrative infrastructure as it related to the support of these services and a number of savings were made as a result of this review. One outcome was the disestablishment of the HR department and the redistribution of HR responsibilities across members of the Senior Leadership Team. We are grateful for the outstanding work of the HR Director Jan Samuel and HR Projects Manager Callum McKirdy in leading the department’s work of Leadership Development training to empower local managers to take greater responsibility for HR matters.

Despite the difficult economic environment, we continued to receive generous support from our community with philanthropic fundraising income of \$774,774 and bequests of \$159,000. Our 18 Guardian Angel donors have remained regular givers with a total of \$18,048 from this national initiative since its inception. Our retail stores: The

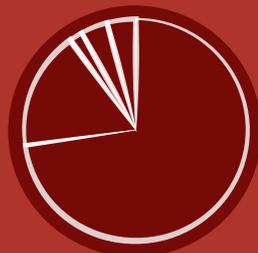
OpShop on St Andrew, Shop on Carroll and Shop on Taieri achieved a net surplus of \$51,732 to support Family Works.

PresCare, the national partnership initiative between the Presbyterian Church of Aotearoa New Zealand and Presbyterian Support New Zealand continued to provide an opportunity for Presbyterian parishes and Presbyterian Support in each region to work together, especially in ways that make a difference to the wellbeing of children, youth and their families. Nationally, PresCare supported the development of Lenten resources for parish use; raising awareness and support for Family Works services. In 2013 the booklet featured art from the PresCare/Kids Friendly Art Competition.

Financially, we finished the year with an operating surplus of \$82,000 on a turnover of \$32,195,000. Cash flows have been strong, making it possible for us to retire debt related to the development at Wanaka and finance the redevelopment at Iona Home and Hospital. Our set of accounts reflects the group position of Presbyterian Support Otago and PSO Retirement Villages Ltd and puts our current equity at \$41m which is made up of assets (primarily our rest homes and hospitals) of \$56m less liabilities of \$15m.

For more information on financial matters, please refer to the summary accounts on the following pages, or visit our website [www.psotago.org.nz](http://www.psotago.org.nz) to download a copy of the full audited accounts.

# INCOME AND EXPENDITURE TRENDS



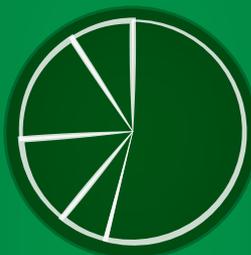
**SOURCES OF INCOME 2012/2013**

- 73%** Services for Older People – Residential
- 17%** Services for Older People – Enliven
- 2%** Family Works
- 4%** Investments & Other
- 4%** Donations/Grants/Bequests/Fundraising



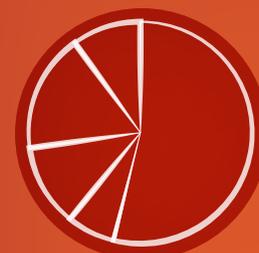
**EXPENDITURE BY SERVICE 2012/2013**

- 70%** Services for Older People – Residential
- 16%** Services for Older People – Enliven
- 7%** Family Works
- 7%** Other



**INCOME BY REGION 2012/2013**

- 54%** Dunedin
- 7%** Taieri
- 12%** North & East Otago
- 17%** Central & West Otago
- 10%** South Otago



**EXPENDITURE BY REGION 2012/2013**

- 54%** Dunedin
- 7%** Taieri
- 13%** North & East Otago
- 17%** Central & West Otago
- 9%** South Otago

**THE FOLLOWING SPECIFIC GRANTS HAVE BEEN RECEIVED AND EXPENDED BETWEEN 1 JULY 2012 AND 30 JUNE 2013 AND ARE NOTED SEPARATELY IN ACCORDANCE WITH THE INSTRUCTIONS OF THE FUNDER:**

<b>TRUST</b>	<b>PURPOSE</b>	<b>AMOUNT \$</b>
Central Lakes Trust	Social Work and Buddy Programme – Central Otago	42,000
Community Organisations Grants Scheme	Volunteers, Buddy Programme, community development	6,500
Dunedin City Council	Rates relief	22,956
Graham & Olive West Charitable Trust	Central Otago family work	10,000
Lottery Grants Board	Volunteer costs	3,000
Otago Community Trust	Family Works initiatives	88,640
Sky City Queenstown Casino Community Trust	Wanaka Buddy Programme	1,350
St Joan's Trust	Iona Whanau Room	5,000
The Southern Trust	Energy costs Family Works	5,000
Trust Power Lend a Hand Foundation	Central Otago Buddy Programme	1,000
Waitaki District Council	Iona Whanau Room	500

## SUMMARY INCOME STATEMENTS

FOR THE YEAR ENDED 30 JUNE 2013

	Group 2013 \$000's	Group 2012 \$000's	Parent 2013 \$000's	Parent 2012 \$000's
<b>Continuing Operations</b>				
<b>Income</b>				
Services for Older People	23,618	23,170	23,644	23,198
Family Works	1,535	1,483	1,535	1,483
Other Activities	1,838	2,314	1,435	1,878
<b>Total Income</b>	<b>26,991</b>	<b>26,967</b>	<b>26,614</b>	<b>26,559</b>
<b>Expenditure</b>				
Services for Older People	22,761	22,252	22,761	22,252
Family Works	2,410	2,372	2,410	2,372
Other Activities	2,042	2,083	1,666	1,572
Finance Costs	17	78	320	437
<b>Total Expenditure</b>	<b>27,230</b>	<b>26,785</b>	<b>27,157</b>	<b>26,633</b>
Operating Surplus / (Deficit) from Continuing Operations	(239)	182	(543)	(74)
Surplus from Discontinued Operations	286	345	286	345
<b>Non-Operating Movements</b>				
Disposal of Enliven Contract	119	-	119	-
Revaluation of Investment Properties	(84)	(36)	(84)	(36)
Total Non-Operating Movements	35	(36)	35	(36)
<b>Net Surplus (Deficit) for Year</b>	<b>82</b>	<b>491</b>	<b>(222)</b>	<b>235</b>

## SUMMARY STATEMENTS OF COMPREHENSIVE INCOME

FOR THE YEAR ENDED 30 JUNE 2013

Net Surplus for Year	82	491	(222)	235
<b>Other Comprehensive Income</b>				
Operating Property Revaluation	(3,312)	-	(3,312)	-
<b>Total Comprehensive Income</b>	<b>(3,230)</b>	<b>491</b>	<b>(3,534)</b>	<b>235</b>

## SUMMARY OF STATEMENTS OF CHANGES IN EQUITY

FOR THE YEAR ENDED 30 JUNE 2013

<b>Opening Balance of Equity</b>	<b>44,437</b>	<b>43,946</b>	<b>44,356</b>	<b>44,121</b>
Plus: Total Comprehensive Income	(3,230)	491	(3,534)	235
<b>Closing Balance of Equity</b>	<b>41,207</b>	<b>44,437</b>	<b>40,822</b>	<b>44,356</b>

# SUMMARY BALANCE SHEETS

AS AT 30 JUNE 2013

	Group 2013 \$000's	Group 2012 \$000's	Parent 2013 \$000's	Parent 2012 \$000's
<b>Equity</b>	41,207	44,437	40,822	44,356
<i>Represented by :</i>				
<b>Current Assets</b>	3,959	4,312	2,819	3,570
<b>Non-Current Assets</b>	52,468	52,445	49,813	49,815
	56,427	56,757	52,632	53,385
<b>Current Liabilities</b>	13,763	12,320	10,353	9,029
<b>Non-Current Liabilities</b>	1,457	-	1,457	-
	15,220	12,320	11,810	9,029
<b>Net Assets</b>	41,207	44,437	40,822	44,356

Signed for and on behalf of the Board as at 25th September 2013:



**Mr Frazer Barton**  
(Chairman)



**Mrs Gillian Bremner**  
(Chief Executive/Trustee)

# SUMMARY STATEMENTS OF CASH FLOWS

FOR THE YEAR ENDED 30 JUNE 2013

	Group 2013 \$000's	Group 2012 \$000's	Parent 2013 \$000's	Parent 2012 \$000's
Net Cash flows from Operating Activities	751	1,624	705	1,751
Net Cash flows to Investing Activities	(3,060)	1,740	(3,090)	992
Net Cash flows to Financing Activities	1,723	(2,271)	1,723	(2,271)
<b>Net Cash Flow</b>	(586)	1,093	(662)	472
Opening Balance at 1 July 2012	2,114	1,021	1,442	970
<b>Closing Balance at 30 June 2013</b>	1,528	2,114	780	1,442

# NOTES TO THE SUMMARY FINANCIAL STATEMENTS

FOR THE YEAR ENDED 30 JUNE 2013

These are the summary financial statements of Presbyterian Support Otago Incorporated and group for the year ended 30 June 2013.

The specific disclosures included in these summary financial statements have been extracted from the full annual financial statements authorised for issue on 25 September 2013. The full annual financial statements have been prepared in accordance with the New Zealand Equivalents to International Financial Reporting Standards (NZ IFRS) and other applicable financial reporting standards as appropriate for public benefit entities.

This summary financial report cannot be expected to provide as complete an understanding as provided by the full financial statements.

An unmodified audit opinion has been received on the full financial statements for the year ended 30 June 2013. A copy of the full financial statements for Presbyterian Support Otago Incorporated for the year ended 30 June 2013 may be obtained by contacting Presbyterian Support Otago on (03) 477-7115 or by writing to PO Box 374, Dunedin.

These summary Financial Statements have been examined by our auditors for consistency with the full financial statements. These summary financial

statements were approved for issue by the Board of Presbyterian Support Otago Incorporated on 25 September 2013.

## **BASIS OF PREPARATION**

Presbyterian Support Otago Incorporated is a public benefit entity and was registered on 12 October 1907 under the provisions of "The Religious, Charitable and Educational Trust Board Incorporated Act 1884" (now the "Charitable Trusts Act 1957").

These are the summary financial statements of Presbyterian Support Otago Incorporated and they comply with FRS 43: Summary Financial Statements. The presentation currency is New Zealand dollars, rounded to the nearest whole thousands (\$000's). The full financial statements upon which these Summary Financial Statements are based, have been prepared to comply with NZ GAAP.

## **SPECIFIC ACCOUNTING POLICIES**

All specific accounting policies have been applied on the same basis as those used in the full financial statements of Presbyterian Support Otago Incorporated.



# INDEPENDENT AUDITORS' REPORT ON SUMMARY FINANCIAL STATEMENTS



## **TO THE BOARD MEMBERS OF PRESBYTERIAN SUPPORT OTAGO INCORPORATED**

We have audited the accompanying summary financial statements, which comprise the summary balance sheets as at 30 June 2013, the summary income statements, summary statements of changes in equity and summary statements of cash flows for the year then ended, and related notes, which are extracted from the audited financial statements of Presbyterian Support Otago Incorporated for the year ended 30 June 2013.

The summary financial statements do not contain all the disclosures required for full financial statements under generally accepted accounting practice in New Zealand. Reading the summary financial statements, therefore, is not a substitute for reading the audited financial statements of Presbyterian Support Otago Incorporated.

## **BOARD MEMBERS' RESPONSIBILITY FOR THE SUMMARY FINANCIAL STATEMENTS**

The Board Members are responsible for the preparation of a summary of the audited financial statements in accordance with FRS-43: Summary Financial Statements.

## **AUDITORS' RESPONSIBILITY**

Our responsibility is to express an opinion on the summary financial statements based on our procedures, which were conducted in accordance with International Standard on Auditing (New Zealand) 810: Engagements to Report on Summary Financial Statements.

Other than in our capacity as auditors we have no relationships with, or interests in, Presbyterian Support Otago Incorporated or any of its subsidiaries.

## **OPINION ON THE FINANCIAL STATEMENTS**

Our audit of the financial statements for the year ended 30 June 2013 was completed on 3 October 2013 and our unmodified opinion was issued on that date. We have not undertaken any additional audit procedures from the date of the completion of our audit.

## **OPINION ON THE SUMMARY FINANCIAL STATEMENTS**

In our opinion, the summary financial statements have been correctly derived from the audited financial statements of Presbyterian Support Otago Incorporated for the year ended 30 June 2013 and are consistent, in all material respects, with those financial statements, in accordance with FRS-43.

## **RESTRICTION ON DISTRIBUTION OR USE**

This report is made solely to the Board Members of Presbyterian Support Otago Incorporated, as a body. Our audit work has been undertaken so that we might state to the Board those matters which we are required to state to them in an auditors' report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than Presbyterian Support Otago Incorporated and the Board Members, as a body, for our audit work, for this report or for the opinions we have formed.

A stylized signature of 'PricewaterhouseCoopers' in a cursive script, rendered in a light blue color.

Chartered Accountants  
3 October 2013

Dunedin

# ACKNOWLEDGEMENTS

## **PRESBYTERIAN SUPPORT GRATEFULLY ACKNOWLEDGES THE SUPPORT OF THE OTAGO**

**COMMUNITY.** Bequests, grants, gifts and donations are an important part of our income and make it possible for us to live out our Mission each year. To those who have supported us, who share our values and our commitment to making a difference: our sincere thanks.

We received significant support from the following companies and trusts in the year ended 30 June 2013:

### **GRANTS AND GIFT-IN-KIND**

- ACE Shacklock Charitable Trust
- Callis Charitable Trust
- Campbell's Butchery
- Central Lakes Trust
- Community Organisations Grants Scheme
- Cubro
- Diversey
- Dunedin Energy Efficiency Trust
- Dunedin City Council
- Ebos Healthcare
- Fonterra New Zealand
- Harvey Norman
- Holden Engineering
- JDS Roberts Trust
- JN Lemon Trust
- Kingston Sedgefield Charitable Trust
- MediaWorks
- Mercy Hospital
- Metalon
- NZ Lottery Grants Board
- Night n' Day, The Octagon
- Nellie Milnes Charitable Trust
- OSCAR Foundation
- Otago Auto Trimmers (Vtech)
- Otago Community Trust
- Otago Office Furniture Warehouse
- Packaging House
- Patricia France Charitable Trust
- Presbyterian Church Property Trustees
- Quality Bakers
- Rehab Equipment
- Ross Memorial Fund
- Rotary Club of Waitaki
- St Joan's Trust
- Sky City Queenstown Casino Charitable Trust
- South City Print
- Southern Victorian Charitable Trust
- Staples
- Stephen Duff Motors
- Sustainable Dunedin City
- Synod of Otago & Southland
- T & D Marketing
- The Lion Foundation
- The Southern Foundation
- The Tindall Foundation
- The Trusts Community Foundation
- Timothy Blair Trust
- Trens Wholesale
- Trust Power Lend a Hand Foundation
- Waitaki District Council
- G & O West Charitable Trust
- William Downie Stewart Charitable Trust
- Z Energy Trust

### **BEQUESTS**

- E P Brown
- R H Clark
- A L Fitzgerald
- Johnstone Estate
- D M McEwan
- G Murray
- B M Nelson
- G H Paul
- J S Scoular
- J D Shand
- H S Skinner
- S J Taylor
- H M Webster
- R M Wilson

### **LIFE MEMBERS**

- Gerry Gillespie – 1995
- Huntly Skinner (d) – 1995
- Jean Ballard (d) – 1995
- Alex Luke (d) – 1995
- Keith McCaw (d) – 1996
- Ian Tough – 1997
- Angus Black (d) – 1997
- Frances McNamara (d) – 1998
- Colin Fitzpatrick – 2001
- Royden Somerville QC – 2001
- Isobel van Royen – 2001
- Betty Simpson – 2002
- Phyllis Varcoe – 2002
- Jean Begg – 2006
- Huia Ockwell – 2006
- Ken Irwin – 2006
- Ruth Houghton – 2008
- Peter Callachor – 2008

# DIRECTORY

## DUNEDIN

**Presbyterian Support Otago  
Support Centre**  
407 Moray Place  
PO Box 374  
Dunedin 9054

Phone 03 477 7115  
Fax 03 479 2020  
enquiries@psotago.org.nz  
www.psotago.org.nz

### Family Works

Buddy Programme (Dunedin, Taieri & Palmerston)	03 477 7116
Social Work, Budget Advice & Counselling	03 477 7116
Food Bank & Welfare Assistance	03 477 7116
Stepping Stones	03 466 4726
Total Money Management	03 477 7116
YouthGrow Garden Centre, NEV	03 473 1334

### Services for Older People

Enliven Family Carers	03 477 7115
Enliven Individualised Funding	03 477 7115
Enliven Visiting Volunteers	03 477 7115
Enliven Maybank Activity Group	03 473 0890
Ross Home & Hospital, NEV	03 473 0029
St Andrew's Home & Hospital, Kew	03 455 4396
Taieri Court Rest Home, Mosgiel	03 489 6044

### Other

Shop on Carroll, 10 Carroll Street	03 471 8249
Shop on Taieri, 135 Gordon Road, Mosgiel	03 489 1351
The OpShop On St Andrew, 59-61 St Andrew Street	03 477 5019
Ross Café, 360 North Road, NEV	03 473 0029

## CENTRAL OTAGO

Buddy Programme, Alexandra area	0508 283 236
Buddy Programme, Wanaka	0508 399 2625
Family Works Social Worker, Centrall	0508 392 5392
Family Works Social Worker, Wanaka	0508 399 2625
Elmslie House Home & Hospital, Wanaka	03 443 7899
Enliven HomeShare	03 448 8280
Club Enliven Activity Group	03 448 8280
Ranui Home & Hospital, & Ranui Court, Alexandra	03 448 8280
Wanaka Retirement Village Manager	03 443 7899

## NORTH OTAGO

Buddy Programme	03 437 1156
Family Works Social Worker	0508 396 6278
Columba Court Manager	03 437 1870
Iona Home & Hospital, Oamaru	03 437 1870

## SOUTH OTAGO

Buddy Programme (South & West Otago)	027 311 0069
Holmdene Home & Hospital, Balclutha	03 418 1468
Milton Cottages	03 477 7115





*Presbyterian Support Otago*

407 Moray Place  
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[enquiries@psotago.org.nz](mailto:enquiries@psotago.org.nz)

[www.psotago.org.nz](http://www.psotago.org.nz)  
[www.otago.familyworks.org.nz](http://www.otago.familyworks.org.nz)  
[www.otago.enliven.org.nz](http://www.otago.enliven.org.nz)  
[www.wanaka-retirement-village.co.nz](http://www.wanaka-retirement-village.co.nz)