



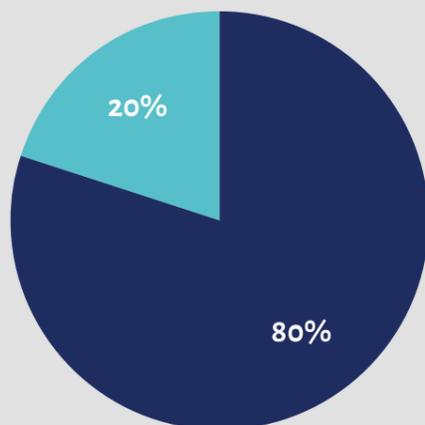
Enliven Residents and Relatives Satisfaction Survey: Ranui



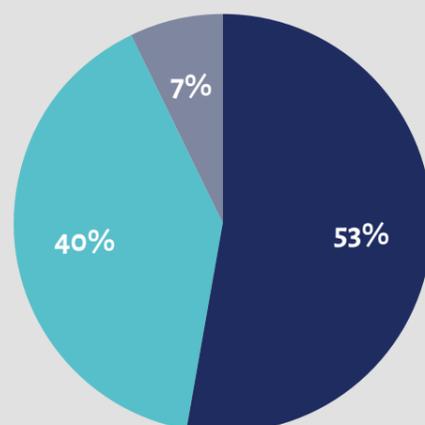
RESPECT-Whakaute

Respect honours the personal rights and dignity of people.

I feel genuinely cared for.



Residents

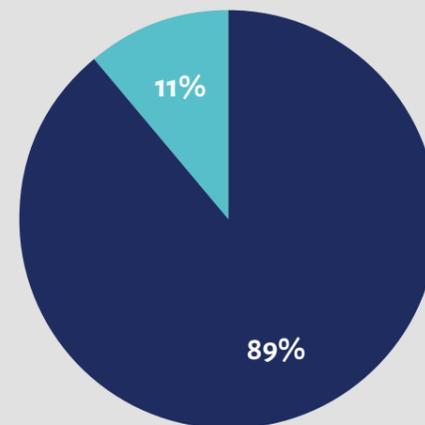


Relatives

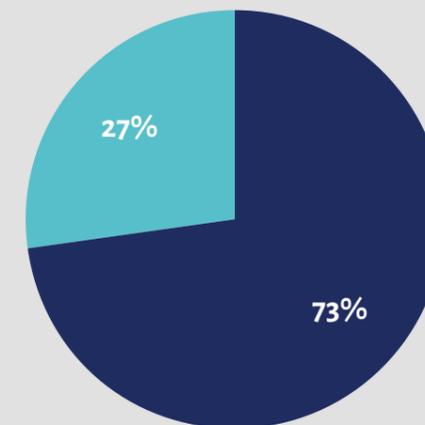
RELATIONSHIPS -Whanaungatanga

Providing support and encouraging connections with family, friends and the wider community.

I have a good relationship with those who provide my care.



Residents

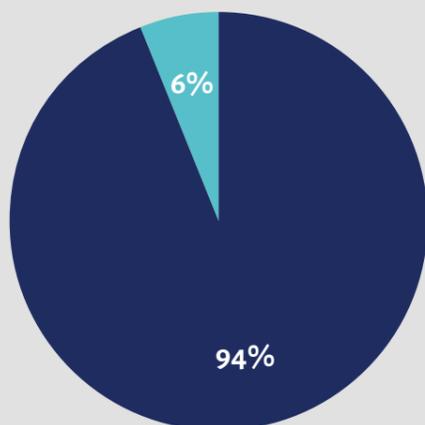


Relatives

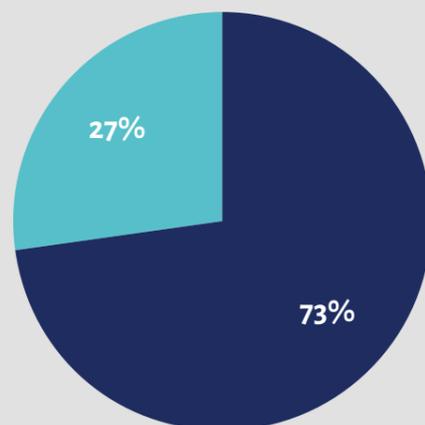
SECURITY -Whakahaumarū

A feeling of safety, being well supported and a feeling of belonging.

I feel safe and secure living here.



Residents

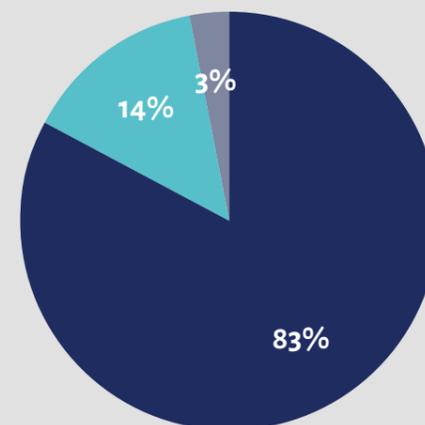


Relatives

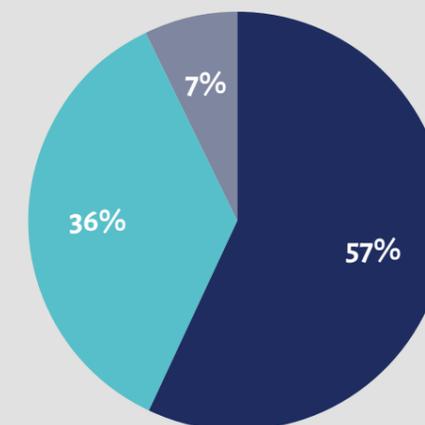
CHOICE -Kōwhiri

Expressing your own style, opinions and culture are important throughout life.

I am supported to make my own choices and decisions as much as I'm able.



Residents



Relatives



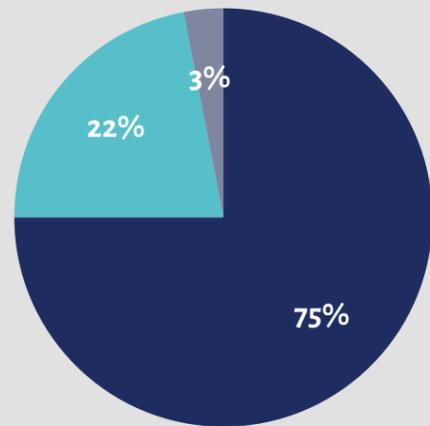
“The carers are better than we could wish for. Compassionate and loving towards our loved one as well as very professional.”

“Appreciate the effort made on my 95th birthday. Had a lovely day.”

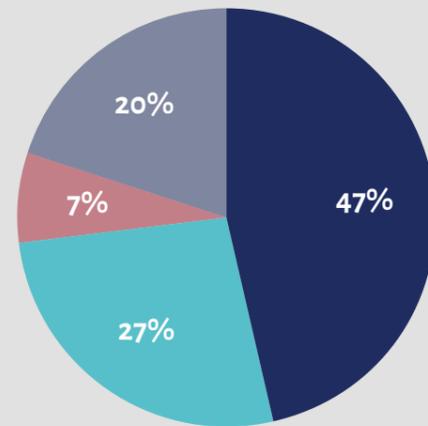
CONTRIBUTION - Whai Wāhi

Participation in day to day activities of the home and community.

I am offered opportunity to participate in activities that interest me.



Residents

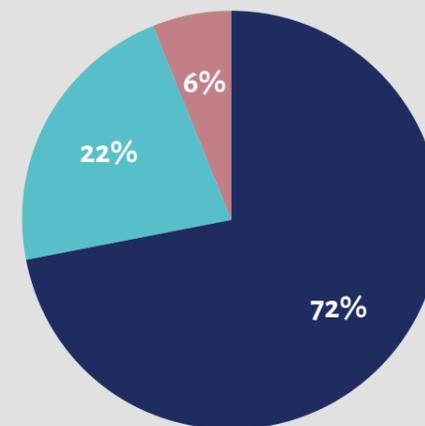


Relatives

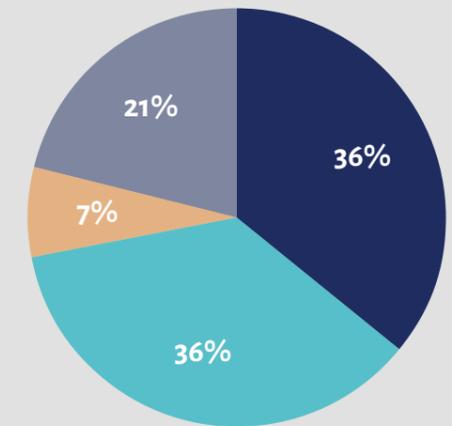
ACTIVITY - Ngā Mahi a te Rēhia

Participating in a way that is meaningful for the individual and focuses on what people can do.

I am offered a range of meaningful activities.



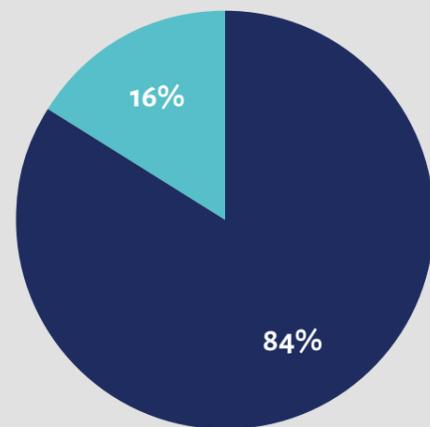
Residents



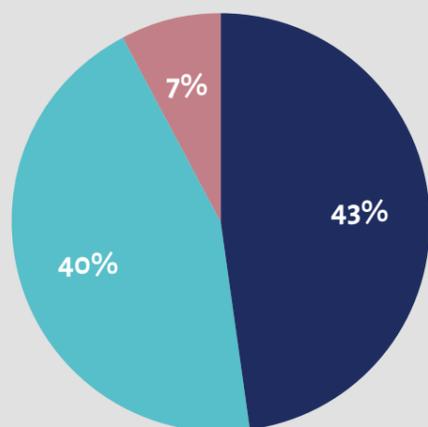
Relatives

GENERAL

Is the home pleasant, inviting and comfortable?

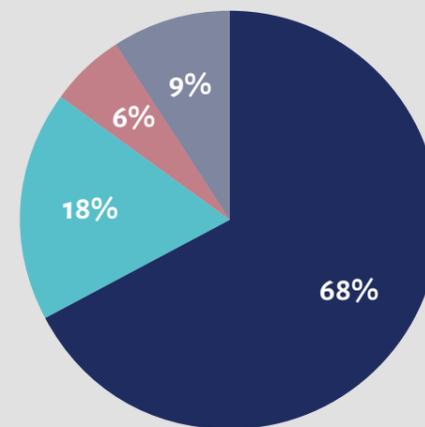


Residents

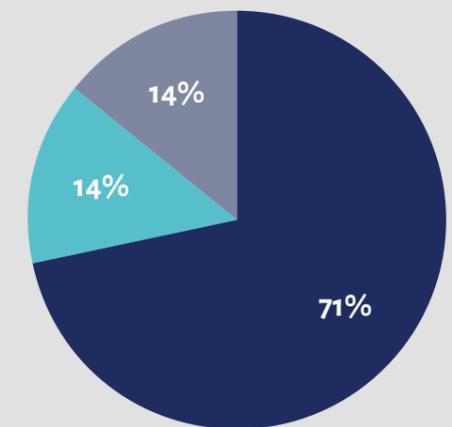


Relatives

Does this service make a positive difference in my life?



Residents



Relatives