

What we do



Enliven. Services for older people, including retirement villages care homes and day programmes.



Family Works. Supporting individuals, families, young people and children through social work, financial mentoring, microfinance, group programmes and the Foodbank.



Retail. Bricks and mortar and online op shops offering pre-loved clothing and collectables, with proceeds going to support our Family Works services.



Our Vision

Every person is valued and grows in a safe and strong community.



Our Values

With the foundation of Christian faith, we act with the values of Integrity, Respect, Courage, Maanaki and Aroha.

Maanaki— to support, take care of, give hospitality to, protect, look out for – show respect, generosity and care for others.



Our Mission

We walk with people across the generations to create together places to live, learn and thrive.

We call out injustice and advocate for social change.



Our foundations

Build on our foundations to enable us to deliver on our strategic priorities

Strategic Priorities 2022 - 2025

Our Strategic Priorities

Grow social housing to meet community need and assist our residents to grow their capabilities, thereby strengthening their communities.

Grow the retirement village business to add to New Zealand's housing stock; and generate income to help fund our other services.

Ensure all our services align with our Vision and Mission, and consciously choose where we provide services to ensure that we concentrate on the areas we can have the greatest impact.

Consider implementing **Eden Alternative Philosophy** to improve our rest home model of care.

Develop our approach to how we advocate and call out injustice to ensure we have a strong voice on the issues that matter to us and the communities we serve.



Work towards paying the “living wage” to all staff across PSO, to ensure we can attract and retain talent.



Develop a robust performance development programme to promote a high-performance culture in which people feel valued and motivated to give their best every day.



Implement a bi-cultural strategy to ensure alignment with the Treaty of Waitangi.



Invest in systems and processes to improve efficiency and quality of assets.



Develop a more structured approach to seeking bequests to increase our funding.



Develop a robust Health & Safety strategy to protect our people and our clients from harm.



Decide the future of the Dunedin premises to ensure effective delivery of our services to our clients.



Strengthen and better understand our relationship with Presbyterian Support New Zealand.