

Presbyterian Support Otago

# Annual Report

# 2024



Presbyterian Support  
Otago



Tupuanuku  
enliven  
PRESBYTERIAN SUPPORT OTAGO

Family  
Works  
PRESBYTERIAN SUPPORT  
OTAGO

People helping people

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## Our Vision

### **Tō Mātou Matawhānui**

Every person is valued and grows in a safe and strong community.

## Our Mission

### **Tō Mātou Whakatakanga**

We walk with people across the generations to create together places to live, learn and thrive. We call out injustice and advocate for positive social change.

## Our Values

### **Ō Mātou Uara**

Founded in our Christian faith we act with the values of integrity, respect, courage, manaaki and aroha.



# Chair's report

Tēna koutou katoa

As I reflect on the past year I have been reminded of the power of hope. In the book of Hebrews in the Bible, hope is described as an “anchor for the soul” and I believe this is true. There has been a lot of change and a lot of sadness at Presbyterian Support Otago in the last year, but there is also a lot of hope and a lot to be thankful for.

Our Family Works and Enliven teams have continued to offer hope through the delivery of much-needed services to our community, despite cuts in government funding and ever-increasing costs. Our staff and volunteers have offered hope to one another as they have worked together to overcome challenges and continue our mission of creating together places to live, learn and thrive as a community.

We have had some significant changes in our senior leadership team. In the first half of 2024 we farewelled our Enliven Director, Sally O'Connor, our Operations Director, Joanne Greatbanks, and our Family Works Director, Carmen Batchelor. Each of these leaders made significant contributions to PSO during their time with us, and the Board is thankful for their service.

In June 2024 we farewelled Jo O'Neill as our CEO and welcomed Robbie Moginie as our Interim CEO. Jo was our hardworking CEO for almost five years,

and the Board is thankful for her dedication and diligence and for the contribution that she made to PSO. We are thankful for Robbie who is bringing her passion and experience in building a great team culture to PSO.

Also, in June 2024 we humbly received the report of the Abuse in Care Royal Commission of Inquiry.

We are deeply sorry that people in our care have been harmed by us. We are sorry that the Royal Commission found it difficult to review our history because the records of children who lived in our children's homes were destroyed by former CEO, Gillian Bremner, in 2017-2018. It grieves us that we can no longer provide former residents of our children's homes with copies of their precious records. We are determined to learn from our history. We remain committed to listening to the experiences of people who have been in our care and offering support and hope.

We remain anchored in the hope that inspired our founders over 100 years ago. Hope that together we can build a brighter future.

Nāku iti nei, nā

**Stephanie Pettigrew**  
Board Chair



## Our Board

Board members (from left to right): Danny Hailes, Jessica Palmer, Dave Bainbridge-Zafar, Tanya Povey, Kerry Enright (*Deputy Chair & Chair of Finance, Audit & Risk Committee*), Stephen Christensen (*Chair of the Governance Committee*), Stephanie Pettigrew (*Board Chair*), Mark Shirley (*Chair of Clinical Governance Committee*), inset: Mani Malloy-Sharplin.

# Chief Executives' report

## Exiting Chief Executive's Report

This year has been a year of change, the coalition government are determined that New Zealand's books will get back into the black by 2027. In the meantime though, whilst services are cut, social provision is reduced and all government departments need to save money, we see the negative impact on our communities. This manifests as long waits to access healthcare, those in greatest need not being able to have the services essential to their health and wellbeing, deprivation increasing with unemployment, and hardship being a daily reality for many.

PSO has also been through many changes as our services are realigned to funding changes and restrictions, but we continue to do all we can to meet the needs of the most vulnerable in our community. To continue feeding the hungry and providing services in these financially restrictive times, we continue to need the support of our community.

At the time of writing this, I was about to hand over the CEO reigns to Robbie Moginie, the Interim CEO. Reflecting on my five years at PSO, there have been so many pressures, changes, highs and lows. The Covid pandemic and the restrictions this brought to our organisation and aged care facilities was a definite low for me, but even from this, the amazing care delivered to vulnerable older people and how PSO staff wrapped around them to become their whānau in times of isolation was so special. Seeing how our community cares for each other in hardship has definitely been one of the greatest highs. This year Octacan brought the highest number of cans, food items and donations we have seen from this event which is amazing when we recognise the cost-of-living crisis everyone has been experiencing and impacted by.

I thank you all for your commitment to PSO and the work we have been doing for over 118 years, our commitment to the community and those in need remains unwavering. As I hand over responsibility, I have confidence in the team at PSO to be there for future generations.

Arohanui

**Jo O'Neill**  
Exiting Chief Executive



Robbie Moginie (Interim CEO) with Jo O'Neill (exiting CEO)

## Introduction from incoming Chief Executive

I am delighted to join PSO as your Interim CEO while the Board recruits a permanent replacement for Jo. I have worked as the Interim Director of Enliven services over the past few months and at the time of writing one month into my new role, I can honestly say it is a privilege to lead this extraordinary organisation full of people with the heart, capability and determination to show up for whatever our community needs most. I hope my passion for health and social services with my background in strengthening organisational culture and sustainability will allow me to serve you well as we embrace the challenges and opportunities of the coming year.

**"Whāia e koe ki te iti Kahurangi; ki te tūohu koe me he maunga teitei"**

Seek that which you treasure most dearly, should you bow your head, be it to a lofty mountain.

Ngā mihi

**Robbie Moginie**  
Interim Chief Executive

## Senior Leadership Team



**Jo O'Neill**  
Exiting Chief Executive



**Robbie Moginie**  
Interim Chief Executive & former Interim Enliven Director



**Deb Gelling**  
Interim Family Works Director



**Michelle van Kampen**  
General Manager - Enliven Services



**Joy Scott**  
Cultural Advisor



**Ronda Keen**  
Executive Administrator



**Andrew Borthwick**  
Finance Director

# Our volunteers

We are incredibly fortunate to have so many people supporting our work within the community.

The generosity our volunteers have shown through gifting their time means we are able to support our community even through these difficult financial times. Whether it is helping to alleviate isolation in older people, creating food parcels or mentoring a young person through our Buddy Programme, our volunteers step forward to help.

We are so grateful, thank you.



Judith Shields and Noel Kane the two 'library trolley' volunteers

## Volunteer impact in our community

Our volunteers gift their time across our Enliven services, Family Works services, events and retail shop.

**650**

Volunteers

**66,896**

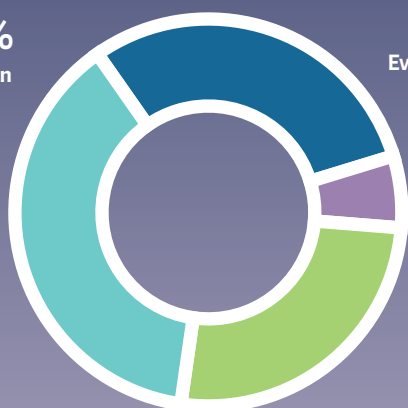
Volunteer hours

**\$1,548,642**

What our volunteers are worth if they were paid the minimum wage of \$23.15

## Where our volunteers gift their time

**38%**  
Enliven



**30%**  
Events / casual

**6%**  
Retail charity shop

**26%**  
Family Works

## Team effort for volunteers

The Ross Home library is run by a team of four volunteers who give their time to deliver the popular library service, including Judith Shields and Noel Kane.

The duo have much to say about the positive benefits of being volunteers at Ross Home. For Judith, she likes to share her passion for reading, and giving out books to residents is a way of connecting with them.

"I feel like I'm making a difference for the residents who have limited access to our public libraries," says Judith.

Taking books to residents also gives her the opportunity to have a chat. "The residents like to tell a story about their week."

Noel, too, enjoys the interaction with residents, and having a laugh.

"I've got to know them well and look forward to seeing them and offering some social interaction," says Noel.

Judith became a volunteer when she retired, wanting to give something back to the community, and as she lives near Ross Home and loves books, it was a natural fit. It was much the same for Noel, who signed up when he heard about the role.

Both of them are firm believers that the residents value the service. Judith says, "The residents look forward to the library trolley and enjoy sharing their news with us."

Noel shares a similar sentiment, saying not all residents necessarily want a book but they are always keen to have a chat.

# Family Works

## Tēnā koutou katoa

It has been an eventful 12 months for our Family Works team.

The most significant challenge for us was the withdrawal of funding and ending two services, Good Loans and Community Connect. This impacted four staff across the region in Oamaru, Dunedin, Balclutha and Alexandra, however we are pleased to advise all have secured alternative employment, one of whom stayed within Family Works services.

There is rising concern that the phrase 'cost of living crisis' is used so frequently now that the real impact of our current economic situation for the tamariki, whānau, and tangata whai ora whom we are here to serve is minimised. Our team continue to experience the reality of this impact, and work tirelessly to meet the varied and complex needs for anyone coming through our doors.

We were extremely proud to again secure the Building Financial Capability contract, allowing us to continue to provide valuable financial mentoring support to the community. We have retained our Oranga Tamariki contracts ensuring we can continue to support tamariki, rangatahi and whānau in the community which is significant. We have also received MSD support for our foodbank, something we had been advised had ended.

We have had two significant site moves over the past 12 months. Our Dunedin Stepping Stones programme moved to new premises at 158 Oxford Street in December 2023 and have since been joined by Club Enliven day services which is fantastic. The other significant move was for our Oamaru team who have finally relocated to one single office site where for the first time in over seven years the team is together.

I would like to take this opportunity to say thank you. Although they are two small words, they are shared with genuine heartfelt respect and gratitude for all who provide support to us allowing us to do the work we do. With the increasing number in need of help, it would not be possible to provide it without the support from our community and stakeholders. An example of this is the 21,000+ items donated to our foodbank during our 2024 Octacan event.

Thank you to our many volunteers, without you we simply could not provide the level of support we do. For our Presbyterian parishes and other churches, your unwavering support and prayers mean so much. And for all our other supporters, mentors, community and government partners, donors and funders who believe in us, it is because of you we continue to call out injustice and advocate for positive social change.

And to our Family Works team, you live our values of integrity, respect, courage, manaaki and aroha every day and with everyone you support. It is a true privilege to walk alongside you.

**He aha te mea nui o te ao?**

**He tāngata, he tāngata, he tāngata!**

**What is the most important thing in the world?**

**It is people, it is people, it is people!**

Nō reira, tēna koutou, tēna koutou, tēna koutou katoa

**Deb Gelling**

**Interim Family Works Director & Practice Manager**

## How many we helped

**5,623**

Family Works clients

**26,974**

Family Works client contacts

**4,576**

Food parcels supplied

**+ 240**

Christmas meal boxes

**244**

Children who participated in Family Works programmes

## Family Works services

Parenting programmes	61
Children's group programmes	72
Buddy Programme	172
YouthGrow students	23
Social Work clients	441
Foodbank clients (Immediate Assistance)	2,714
Community Connect	454
Financial Mentoring clients	1,289
Financial other (ERANZ, Energy Mates)	385
Stepping Stones	60



*\*Name and image changed to protect privacy (stock image)*

## Growing Taller just the beginning

When Casey\* approached PSO about enrolling her daughter on the Growing Taller programme, little did she know that her journey with PSO was just beginning.

Mother of four children, Casey was trying hard to cope with other challenges but was reluctant to ask for help for fear of being seen to be asking for too much. It was, however, while she was talking to former PSO Groups Coordinator, Maddie, that Casey opened up about her family's struggles.

Casey's husband was unable to work due to an accident, but ACC were no longer supporting him, so the family were really struggling with everyday costs.

Breaking down in tears, Casey asked if it would be possible to get a food parcel. Their misfortune

was complicated by unsuccessful attempts to get the necessary support from the Ministry of Social Development (MSD) due to each agency's processes, and Casey was at breaking point.

"Maddie was amazing, she found someone to watch my daughter while she sorted us with a food parcel and then she connected me to Michael and Sarah who helped me work through a budget and access the DCC electricity fund."

Michael Wilson-Allan is a financial mentor and Sarah Davis is a social worker and their efforts have been life changing for Casey and her whānau.

"I was ready to get back into the workforce as my youngest child had just started school so Sarah helped connect me with a MSD case worker so that I could gain some training before looking for a job."

Casey now feels far more positive about the future. With the intervention of PSO through our wrap-around support across services, she's receiving training and formal qualifications and her employment prospects are much brighter.

"The help and support we received from PSO was beyond amazing and we couldn't be more grateful for what they have done for us. I simply asked for a food parcel and they offered to help in any way they could."

"If not for their help, I don't know where we'd be today, but the team at PSO helped us to get our heads above water again. I honestly cannot recommend them highly enough – they literally saved us."

### What our clients say about us

**88%**

of clients say they learnt useful new skills/strategies

**73%**

of clients report improved relationships

**88%**

of clients say our services were accessible

**97%**

of clients say they met their goals

# Enliven services

This year has seen a continued period of change and the significant issues for Enliven aged care services are ongoing. I became the interim Enliven Director in May, and it has been a steep learning curve understanding the sector and getting to know the PSO and Enliven teams. I have had amazing support from everyone. I have never worked with so many people who show such a commitment to making a difference in the lives of the people they serve, across all our services.

While there has been a period of change for senior leadership, stability and deep institutional knowledge has been sustained with our very experienced team of rest home managers who collectively have more than 200 years of sector leadership experience. We are delighted to have recruited Michelle van Kampen who will bring strong industry and commercial experience and knowledge as our new (permanent) General Manager Enliven Services, from September.

Our workforce are our most important asset and key to ensuring we can deliver safe, high-quality care to our residents. It takes a whole team to make Enliven successful. We are committed to providing an environment where everyone enjoys coming to work and feels valued for the important role they play in our residents' lives. Our steady reduction in staff turnover over the last 12 months reflects positively on all staff. Enliven continues to benefit from ongoing leadership and inclusive workplace training for our senior leaders as well as greater visibility and understanding of key measures of sustainability across senior staff.

We have had outstanding outcomes from quality audits over the last 12 months, with three audits resulting in no or only minor corrective actions.

PSO continues to advocate nationally for improved recognition of funding challenges unique to not-for-profit providers in the sector. Our focus is on our communities and in particular those who do not have funds to pay for their care (as opposed to shareholders).

A big thank you to the wonderful Enliven team for their patience and support while I have been learning about the incredible work they do. Every day, our people bring our Enliven principles to life through thousands of small moments that collectively make the lives of our residents richer and more meaningful.

**Robbie Moginie**  
Interim Enliven Director

## How we helped

# 828

**Residents in our care homes  
(161,635 days of care)**



# 42,583

**Meals on Wheels delivered**

# 160

**Older people attending Club Enliven  
day programmes**

**(5,215 attendances)**

# 28

**Clients supported by the  
Individualised Funding contract**

# 14

**Older people being supported with a  
Visiting Volunteer**

# 89%

of residents and relatives  
agree "This support  
service has made a  
positive difference  
to my life".







Resident watering garden at Iona care home

## Dementia and daffodils

When asked to describe the community spirit in the Mackay Unit of Iona, manager Stephenie Leith uses words such as wonderful, stunning and meaningful. Her comments come following the wonderful collaboration between Michelle Munro and volunteer Annie Beattie when the duo created an activity that is engaging, sensory, educational and very much in demand by Mackay residents at Iona.

Stephenie says, “Michelle is the Mackay Unit activities coordinator. Both Michelle and Annie have led this project, encouraging residents living with dementia to do something they love - gardening and growing food!”

“The project started 12 months ago and it’s a wonderful way for Mackay residents to get outside, do something many of them used to do when they lived in their own homes, raising their families,” says Michelle.

“They’re not only growing food, they’re also eating it and they love it and we can thank local family business, Statement Trees, for donating our first supply of vegetable plants.”

Research has shown that sensory experiences help relax people with dementia, it can increase levels of concentration and cognitive function and people can feel content with the opportunity to recall past experiences and happy memories.

Not only are there many benefits for our residents, it’s also a sustainable activity and this is just the beginning!

The team has grown to include two more volunteers, Carolyn Lister and Janet Andrews, and plans are afoot to expand the enterprise by building a tunnel house to grow a variety of foods including lettuces, brassicas, flowers and seedlings.

To do this, the team are fundraising by holding market days at Iona, selling a range of produce, including baked goods, preserves, hot soup, bulbs and seeds.

Mackay residents bagged up and sold daffodil bulbs and sweet pea seeds, counting them which was an activity in itself. They also filled and sold bags of potpourri and lavender.

Not only were they contributing to the fundraiser, the activity itself was educational, needing a level of concentration and aptitude.

Stephenie positively describes the initiative, “Everything that we’ve been doing together has an element of engagement that helps stimulate the residents. Whether that’s counting daffodil bulbs or harvesting some vegetables from the garden, the benefits for our residents are immense.”

# How you helped

**978**

Donors

**178,470**

Gift-in-kind items  
were donated

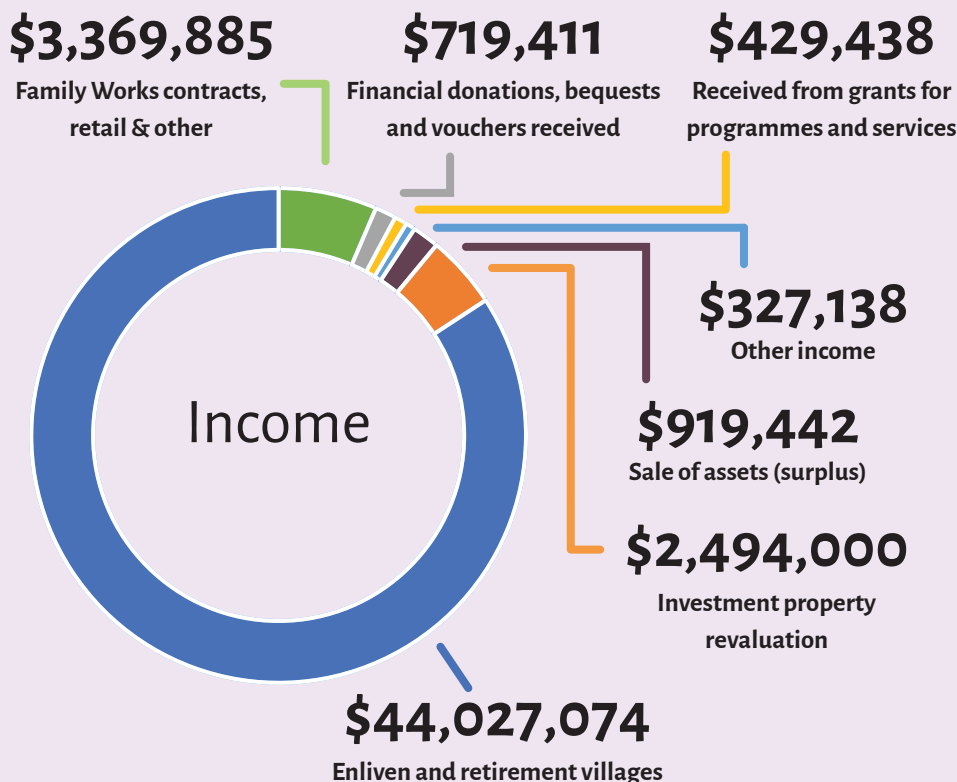


## Thank you to our supporters

We are incredibly fortunate to have so many people supporting our work within the community.

Whether its gifts-in-kind, financial donations or our volunteer's valuable time, you make a real difference.

## The year in dollars



**\$52,286,388**  
Income

**\$53,378,852**  
Expenditure

**\$1,092,464**  
Net deficit

# Summary General Purpose Financial Report

**Presbyterian Support Otago Incorporated**  
**Summary Consolidated Statement of Service Performance**  
 For the Year ended 30 June 2024

## Enliven Services

Presbyterian Support Otago (PSO) owns and operates nine aged care facilities in Dunedin (Ross Home and St Andrews), Mosgiel (Taieri Court), Oamaru (Iona), Balclutha (Holmdene), Alexandra (Ranui and Castlewood) and Wanaka (Elmslie House and Aspiring Enliven Care Centre). Via its subsidiary PSO Retirement Villages Limited, PSO also owns and operates three retirement villages - Wanaka Retirement Village in Wanaka, Ranui Court in Alexandra and Columba Court in Oamaru. Combined, these villages offer 47 villas, apartments and cottages.

<b>Enliven Residential Facilities</b>	<b>FY 2024</b>	<b>FY 2023</b>
Total days of care provided	161,635	158,928
Total people served	828	764

<b>Occupancy</b>	<b>FY 2024 Target</b>	<b>FY 2024 Achieved</b>	<b>FY 2023 Target</b>	<b>FY 2023 Achieved</b>
Total	92.5%	89.4%	94.9%	87.7%

<b>Number of residents accessing our retirement village services</b>	<b>FY 2024</b>	<b>FY 2023</b>
Total residents in the year	54	56

## Family Works

PSO Family Works provide a range of programmes and supports for individuals, youth and whānau. Our services include social work, a foodbank, financial inclusion and capability services, parent education programmes, youth and adult mental health support, Buddy programme, child and youth development programmes, and family dispute resolution referral support.

Our values are the principles that guide the way we work with people. Family Works staff and services:

<b>Family Works</b>			
<b>Children's Groups &amp; Youth Development</b>		<b>2024</b>	<b>2023</b>
• Buddy programme	• Number of matched young Buddies	172	210
• Youth development	• Number of active students	23	17
<b>Financial Inclusion Services</b>			
• Financial mentoring	• Number of clients accessing our services	1289	1021
	• Number of sessions	3046	3605
<b>Social Work</b>			
• Foodbank	• Number of food parcels provided	4576	4945
• Social work support	• People supported	441	505
<b>Adult Mental Health</b>			
• Stepping Stones	• Number accessing services	60	70
<b>Ethnicity</b>			
Ethnicity of clients accessing our services	• % of Māori clients total	19.5%	18.0%
	• % of Pacifica clients total	4.8%	4.2%
	• % of NZ European clients	56.4%	66.5%
	• % of other cultures	19.3%	11.3%

# Presbyterian Support Otago Incorporated

## Summary Consolidated Statement of Comprehensive Revenue and Expense

For the Year ended 30 June 2024

	Group 2024 \$000's	Group 2023 \$000's
<b>Income</b>		
Income from services	46,338	38,972
Sale of Goods	1,185	1,264
Donations, Grants and Bequests	1,149	756
Other income	3,733	3,130
<b>Total Income</b>	<b>52,405</b>	<b>44,122</b>
<b>Expenditure</b>		
Employment related	37,696	33,979
General operating	8,051	7,338
Office & Administration	3,279	2,733
Other expenditure	1,556	1,591
Finance Costs	340	257
<b>Total Expenditure</b>	<b>50,922</b>	<b>45,898</b>
Operating Surplus before increase in ORA expense	1,483	(1,776)
Increase in ORA Expense	915	1,035
Impairment losses	1,542	-
<b>Net Operating Surplus / (Deficit) for year</b>	<b>(974)</b>	<b>(2,811)</b>
Share of net surplus / (deficit) Joint Venture	(118)	(100)
<b>Net Surplus / (Deficit) for the Year</b>	<b>(1,092)</b>	<b>(2,911)</b>
Other Comprehensive Revenue and Expense		
Gain on revaluation of Operating Property	-	4,661
<b>Total Comprehensive Revenue and Expense</b>	<b>(1,092)</b>	<b>1,750</b>

## Summary Consolidated Statement of Changes in Net Assets / Equity

For the Year ended 30 June 2024

	Group 2024 \$000's	Group 2023 \$000's
<b>Opening Balance of Equity</b>	59,563	57,813
Plus:		
Total Comprehensive Income	(1,092)	1,750
<b>Closing Balance of Equity</b>	<b>58,471</b>	<b>59,563</b>

## Summary Consolidated Statement of Financial Position

As at 30 June 2024

	Group 2024 \$000's	Group 2023 \$000's
<b>Equity</b>	58,471	59,563
<i>Represented by:</i>		
<b>Current Assets</b>	29,571	7,030
<b>Non-Current Assets</b>	60,229	81,819
	<b>89,800</b>	<b>88,849</b>
<b>Current Liabilities</b>	31,329	27,227
<b>Non-Current Liabilities</b>	-	2,059
	31,329	29,286
<b>Net Assets</b>	<b>58,471</b>	<b>59,563</b>

Signed for and on behalf of the Board as at 25th September 2024:



Mrs Stephanie Pettigrew  
Chairperson



Rev Kerry Enright  
Trustee

# Presbyterian Support Otago Incorporated

## Summary Consolidated Statement of Cash flows

For the Year ended 30 June 2024

	Group 2024	Group 2023
	\$000's	\$000's
Net Cash flows from Operating Activities	(1,370)	(3,315)
Net Cash flows to Investing Activities	450	2,220
Net Cash flows to Financing Activities	219	1,243
<b>Net Cash Flow</b>	<b>(701)</b>	<b>148</b>
Opening Balance at 1 July	3,254	3,106
<b>Closing Balance at 30 June</b>	<b>2,553</b>	<b>3,254</b>

### Notes to the Summary Consolidated Financial Statements

For the Year ended 30 June 2024

These are the consolidated summary financial statements of Presbyterian Support Otago Incorporated group for the year ended 30 June 2024.

The specific disclosures included in these consolidated summary financial statements have been extracted from the full annual consolidated financial statements authorised for issue by the Board on 25 September 2024. The full annual consolidated financial statements have been prepared in accordance with Generally Accepted Accounting Practice in New Zealand (NZ GAAP) and they comply with the Public Benefit Entity (PBE) Accounting Standards applicable to not for profit entities.

This consolidated summary financial report does not include all the disclosures provided in the full consolidated financial statements and cannot be expected to provide as complete an understanding as provided by the full consolidated financial statements.

An unmodified audit opinion dated 25 September 2024 has been received on the full consolidated financial statements for the year ended 30 June 2024. A copy of the full consolidated financial statements for Presbyterian Support Otago Incorporated for the year ended 30 June 2024 may be obtained by contacting Presbyterian Support Otago on (03) 477-7115 or by writing to PO Box 374, Dunedin.

These consolidated summary Financial Statements have been examined by our auditors for consistency with the full consolidated financial statements. These Consolidated Summary Financial Statements were approved for issue by the Board of Presbyterian

### Basis of Preparation

Presbyterian Support Otago Incorporated is a public benefit entity and was registered on 12 October 1907 under the provisions of "The Religious, Charitable and Educational Trust Board Incorporated Act 1884" (now the "Charitable Trusts Act 1957").

These consolidated summary financial statements of Presbyterian Support Otago Incorporated have been prepared in accordance with PBE FRS 43: Summary Financial Statements. The presentation currency is New Zealand dollars, rounded to the nearest whole thousands (\$000's).

### Specific Accounting Policies

All specific accounting policies have been applied on the same basis as those used in the full consolidated financial statements of Presbyterian Support Otago Incorporated.

# Auditor's report



BDO CHRISTCHURCH AUDIT LIMITED

## REPORT OF THE INDEPENDENT AUDITOR ON THE SUMMARY GENERAL PURPOSE FINANCIAL REPORT TO THE TRUSTEES OF PRESBYTERIAN SUPPORT OTAGO INCORPORATED

### Opinion

The summary general purpose financial report was derived from the audited general purpose financial report of Presbyterian Support Otago Incorporated ("the Society") and its subsidiary (together, "the Group") for the year ended 30 June 2024.

In our opinion, the accompanying summary general purpose financial report is consistent, in all material respects, with the audited general purpose financial report, in accordance with PBE FRS-43: **Summary Financial Statements** issued by the New Zealand Accounting Standards Board.

### Summary General Purpose Financial Report

The summary general purpose financial report does not contain all the disclosures required by Public Benefit Entity Standards issued in New Zealand. Reading the summary general purpose financial report and the auditor's report thereon, therefore, is not a substitute for reading the audited general purpose financial report and the auditor's report thereon. The summary general purpose financial report and the audited general purpose financial report do not reflect the effects of events that occurred subsequent to the date of our report on the audited general purpose financial report.

### Other Information

The trustees are responsible for the other information. The other information comprises the information included in the Chairs Report, the Chief Executives Report, Family works report, Enliven Services report, Years in Dollars and Acknowledgements, but does not include the summary general purpose financial report and our auditor's report thereon.

Our opinion on the summary general purpose financial report does not cover the other information and we do not express any form of audit opinion or assurance conclusion thereon. We have read the other information and, in doing so, considered whether the other information is materially inconsistent with the summary general purpose financial report, or our knowledge obtained in the audit of the summary general purpose financial report or otherwise appears to be materially misstated. We have nothing to report in this regard.

### The Audited General Purpose Financial Report and Our Report Thereon

We expressed an unmodified audit opinion on the audited general purpose financial report in our report dated 25 September 2024.

### Trustees' Responsibilities for the Summary General Purpose Financial Report

Trustees are responsible on behalf of the Society for the preparation of the summary general purpose financial report in accordance with PBE FRS-43: **Summary Financial Statements**.

### Auditor's Responsibilities for the Audit of the Summary General Purpose Financial Report

Our responsibility is to express an opinion on whether the summary general purpose financial report are consistent, in all material respects, with the audited general purpose financial report based on our procedures, which were conducted in accordance with International Standard on Auditing (New Zealand) (ISA (NZ)) 810 (Revised) **Engagements to Report on Summary Financial Statements**.

Our firm carries out other services for the Group in the areas of Trust Deed Compliance services in the form of separate Deed of Supervision report. The provision of these other services has not impaired our independence as auditors of the Group. Other than in our capacity as auditor and the above services, we have no relationship with, or interests in, the Group.

### Who we Report to

This report is made solely to the Society's trustees, as a body. Our audit work has been undertaken so that we might state those matters which we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the Society and the Society's trustees, as a body, for our audit work, for this report or for the opinions we have formed.

*BDO Christchurch Audit Limited*

BDO Christchurch Audit Limited  
Christchurch  
New Zealand  
25 September 2024

# Acknowledgements *Thank you!*

We gratefully acknowledge the support of the entire Otago community. Bequests, grants, gifts and donations are an important part of our income and make it possible for us to carry out our work each year.

## Grants

ACE Shacklock Charitable Trust  
Catalytic  
Central Lakes Trust  
Central Lakes Trust - CLASS  
Clutha Foundation  
Children's Recreational  
Enterprise Support Trust  
(CREST)  
David Ellison Charitable Trust  
DCC Community Grants  
Donald and Nellye Malcom  
(Waitaki DC)  
Ethel G Johnstone Charitable  
Trust (Trustees Executors)  
Graduate Women Otago  
Graham and Olive West  
Lion Foundation  
Lotteries  
Presbyterian Church Property  
Trustees McGruer Estate  
Otago Community Trust  
Otago Foundation Campbell  
Trust  
Patricia France Charitable Trust  
Russell Henderson Charitable  
Trust  
Sorted Money Month  
Strathlachlan Fund (Perpetual  
Guardian)  
The Presbyterian Synod of  
Otago and Southland  
The Timothy Blair Trust  
The Tindall Foundation  
Waitaki District Council

## Gifts-in-kind

Abbotsford School  
ACC Dunedin  
All Saints' Anglican Church  
Anderson Lloyd  
Andersons Bay Community  
Kindergarten  
Anytime Fitness Dunedin  
Central  
Arana College  
Ashburn Clinic  
Audiology South Dunedin  
B@tCH  
Balmacewan Intermediate  
School  
Bear Park Early Childcare  
Centre  
Beauty and Wellness with SKC  
Beca  
Best Start Kaikorai Valley

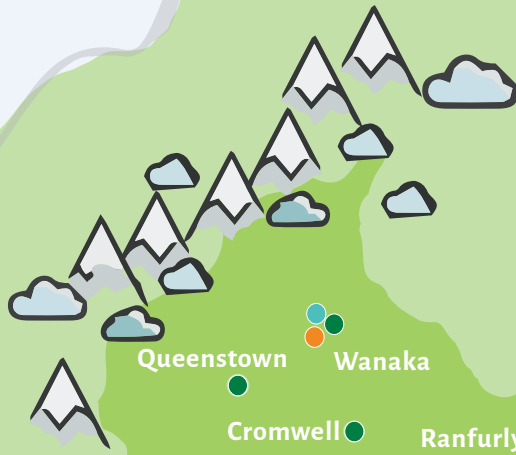
BestStart Montessori The  
Gardens  
Better Moves  
Bidfood  
Blacks Road Grocer  
BNI Aspire  
Bunnings Warehouse Dunedin  
Cerebos Gregg's  
Challenge Marketing  
Church of Christ  
Church Saturday Saints  
Clutha Valley Christian Trust  
Coastal Unity Parish  
Columba College  
Community Food Drives  
Community Food Harvest  
Continental Event Hire  
Cookes  
Countdown Central  
Cowell's Genuine Pavlovas  
Crew Technology Recruitment  
Danish Delights  
Deloitte  
Department of Conservation  
Department of Corrections  
Design Windows  
District Nursing  
Dog Rescue Dunedin  
Charitable Trust  
Downer New Zealand Ltd -  
Dunedin  
Downie Stewart Lawyers  
Dunedin Christadelphian  
Ecclesia  
Dunedin City Council  
Dunedin City Motors  
Dunedin City Pharmacy  
Dunedin Harbour Rotary Club  
Dunedin High And District  
Court  
Dunedin Public Library  
Dunedin South Presbyterian  
Church  
Everfresh Eggs  
Farmers Department Store  
Dunedin  
Finance at Wakari  
First Church of Otago  
Flagstaff Community Church  
Four Square Port Chalmers  
FreshChoice Roslyn  
Gallagher Insurance Otago  
Gone Potty  
Good Bitches Baking  
Goodman Fielder NZ Ltd  
Grant's Braes School  
Grants Braes Brownies

Grant's Braes Kindergarten  
Green Island School  
Grid Coffee Roasters  
Gummy Bear  
Harcourts Blackham & Co  
Oamaru  
Harcourts Dunedin  
Harraway & Sons Ltd  
Health New Zealand,  
Te Whatu Ora - Southern  
Highlanders Rugby Club  
Limited Partnership  
Islington Early Childhood  
Centre  
John McGlashan College  
John's Furniture Warehouse  
Kaikorai Presbyterian Church  
Kāinga Ora Homes and  
Communities  
Kiddies Campus  
King's High School  
KiwiHarvest  
Knox Church  
Lawrence-Waitahuna  
Presbyterian Parish  
Leith Valley Presbyterian  
Church  
Logan Park High School  
Macandrew Bay School  
Marks & Worth Lawyers & IP  
Specialists  
Meat the Need  
MediaWorks  
Ministry of Education  
Ministry of Social Development  
Moana Pool  
Morningside Hair Design  
Morningside Methodist Church  
Morningside Presbyterian  
Church  
Morningside School  
Mosgiel Community Foodbank  
Musselburgh Baptist Church  
Musselburgh School  
New World Centre City  
New World Gardens  
Night Shelter Trust Dunedin  
Olveston Historic Home  
Opoho Presbyterian Church  
Ōpoho School  
Otago Girls' High School  
Otago University Childcare  
Association  
Otago Youth Wellness Trust  
PAK'nSAVE Dunedin  
Pioneers - Dunedin Community  
Childcare Association

Pioneers Elm Row  
Pioneers Russell Street Nursey  
PlaceMakers Dunedin  
Pleasant River Produce  
Polson Higgs  
Port Otago  
Pro Civil Construction Limited  
Quartz Reef Wines  
Queen's High School  
RealNZ  
reThink Children's Therapy  
Roslyn Kindergarten  
Salmond College  
Sawyers Bay Community  
Gardens  
Silver Fern Farms  
Skillsec  
Sliver  
Sport Otago  
St Andrews Presbyterian  
Church  
St Clair Golf Club  
St Clair School  
St James Presbyterian Church  
St Philips Church, Grants Braes  
St Stephen's Leith Valley  
Presbyterian Church  
SuperGrans Dunedin  
Charitable Trust  
T&G Turners and Growers  
(ENZA)  
Taieri College  
Taste Nature  
Te Kaika Caversham  
The Albion  
The Rotary Club of Dunedin  
Central  
The United Church of Port  
Chalmers Presbyterian  
Parish  
The Valley Project  
The Warehouse Limited South  
Dunedin  
University of Otago  
Waikouaiti Karitane Parish  
Wall Street Mall  
Wattie's  
Webb Farry Lawyers  
Wesley Jones Law  
Westpac  
Worksafe New Zealand  
YouthGrow Tupuranga Youth  
Development  
Zeagold Foods



Presbyterian Support  
Otago



- Support Centre
- Family Works
- Enliven
- Cottages and villages
- Retail Shop

## Support Centre

All Enquiries 03 477 7115  
407 Moray Place, Dunedin, 9054  
PO Box 374, Dunedin, 9054

## Family Works

All Enquiries Freephone  
0508 396 678

Presbyterian Support Otago

806 STAFF

650 VOLUNTEERS

## Enliven Services

### Residential aged care homes

Aspiring Enliven, Wanaka  
Castlewood, Alexandra  
Elmslie, Wanaka  
Holmdene, Balclutha  
Iona, Oamaru  
Ranui, Alexandra  
Ross Home, Dunedin  
St Andrews, Dunedin  
Taieri Court, Mosgiel

### Retirement villages

Columba Court, Oamaru  
Ranui Court, Alexandra  
Wanaka Retirement Village, Wanaka

### Rental cottages

Iona Cottages, Oamaru  
Ross Home Cottages, Dunedin

### Community-based services for older people

Club Enliven, Dunedin/Taieri/Alexandra  
HomeShare, Alexandra  
Individualised Funding  
Visiting Volunteers, Dunedin

## Family Works Services

### Social services

Community Foodbank  
Social Work  
Stepping Stones  
YouthGrow

### Financial & budgeting

EnergyMate  
Financial Mentors  
Money Mates

### Parenting, support and children's programmes

Buddy Programme  
Grandy's Group  
Growing Taller  
Incredible Years  
Strengthening Families

## Retail shop

Shop on Carroll  
169 Princes Street, Dunedin  
03 471 8249  
Online shopping: [shoponcarroll.org.nz](http://shoponcarroll.org.nz)

[psotago.org.nz](http://psotago.org.nz)

Editorial contact: [publications@psotago.org.nz](mailto:publications@psotago.org.nz)