

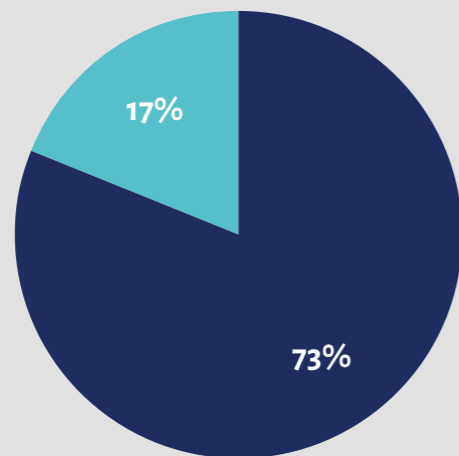
# Enliven Residents and Relatives Satisfaction Survey: Taieri Court



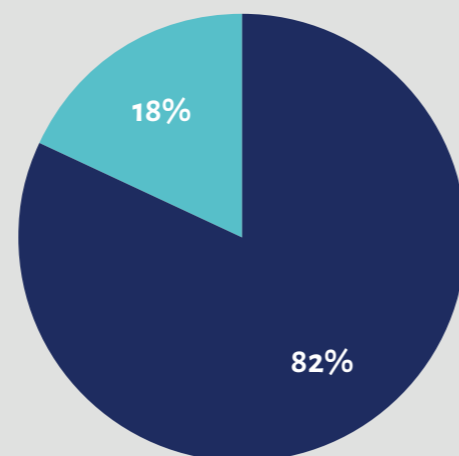
## RESPECT-Whakaute

*Respect honours the personal rights and dignity of people.*

**I feel genuinely cared for.**



Residents

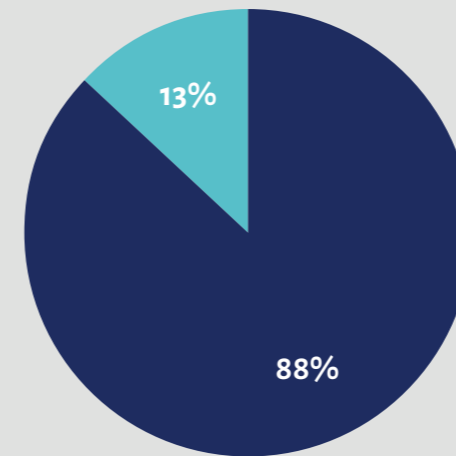


Relatives

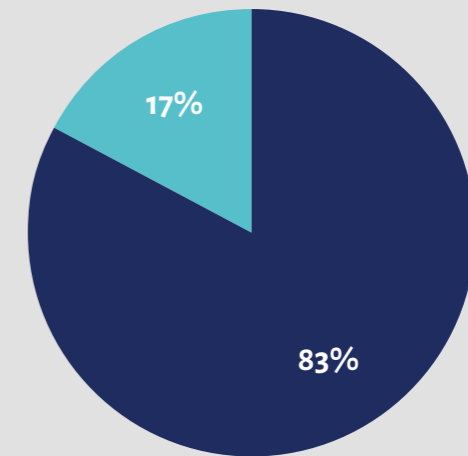
## RELATIONSHIPS-Whanaungatanga

*Providing support and encouraging connections with family, friends and the wider community.*

**I have a good relationship with those who provide my care.**



Residents

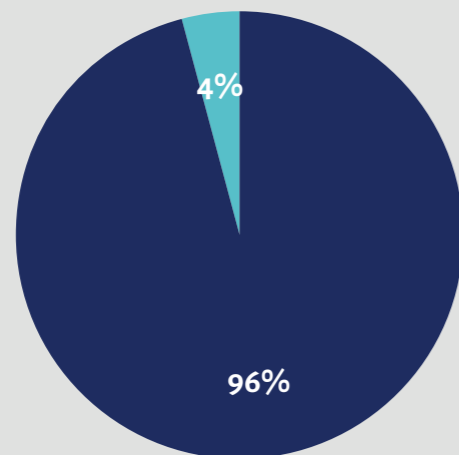


Relatives

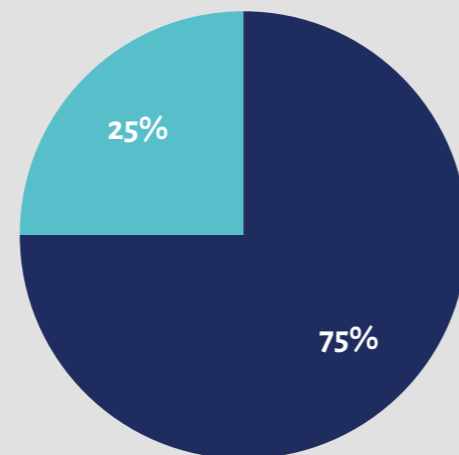
## SECURITY-Whakahaumarū

*A feeling of safety, being well supported and a feeling of belonging.*

**I feel safe and secure living here.**



Residents

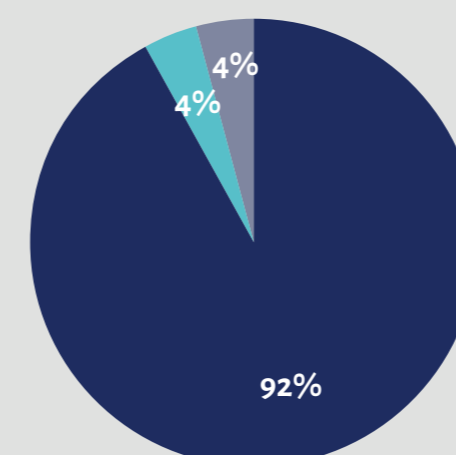


Relatives

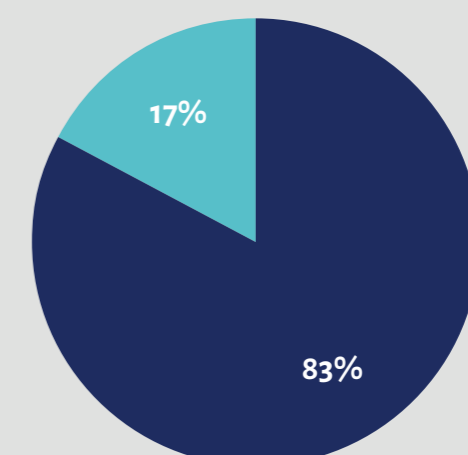
## CHOICE-Kōwhiri

*Expressing your own style, opinions and culture are important throughout life.*

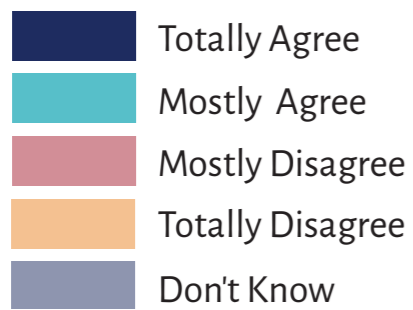
**I am supported to make my own choices and decisions as much as I'm able.**



Residents



Relatives



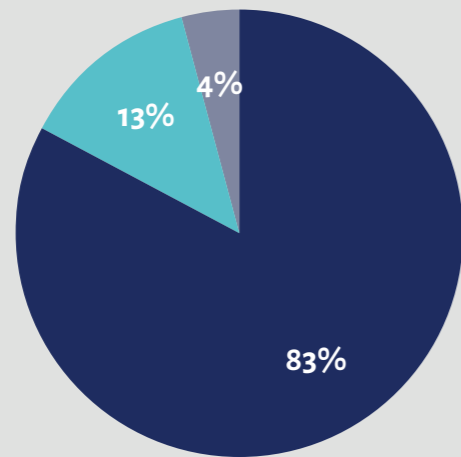
***“TC staff do an amazing job. I work in the Aged Care industry so look with very critical eyes and cannot fault TC. I am very happy my mother is there.”***

***“Very happy with the service.”***

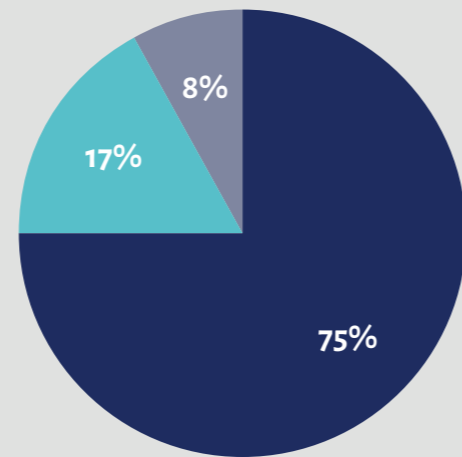
**CONTRIBUTION - Whai Wāhi**

*Participation in day to day activities of the home and community.*

**I am offered opportunity to participate in activities that interest me.**



Residents

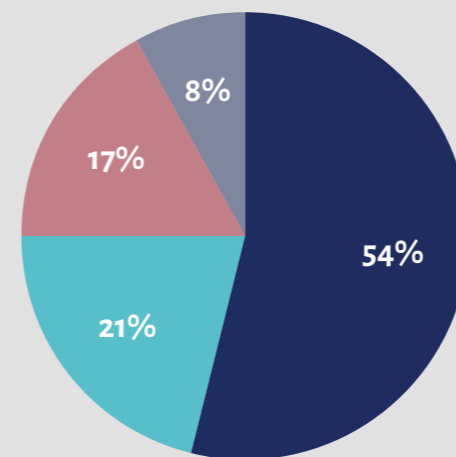


Relatives

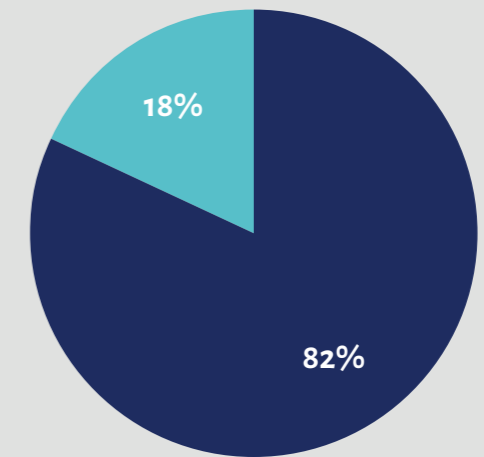
**ACTIVITY - Ngā Mahi a te Rēhia**

*Participating in a way that is meaningful for the individual and focuses on what people can do.*

**I am offered a range of meaningful activities.**



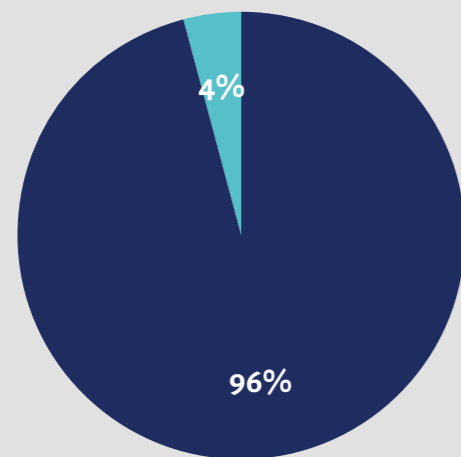
Residents



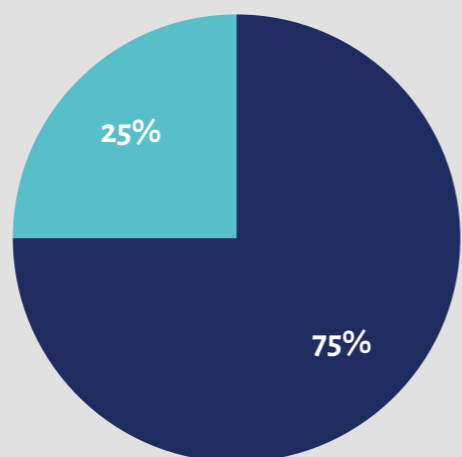
Relatives

**GENERAL**

**Is the home pleasant, inviting and comfortable?**

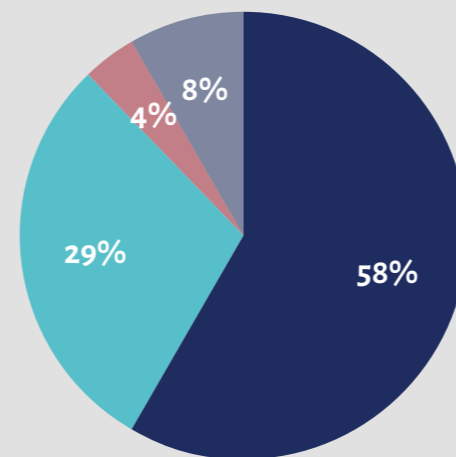


Residents

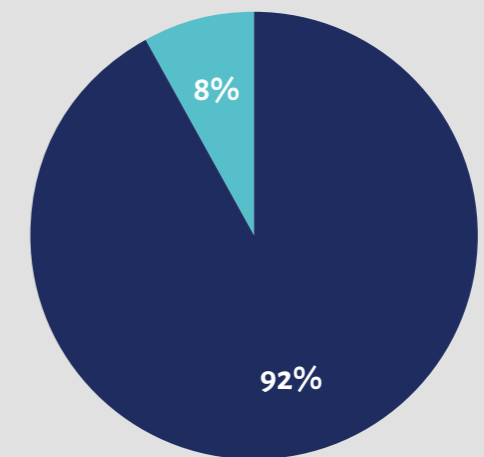


Relatives

**Does this service make a positive difference in my life?**



Residents



Relatives