

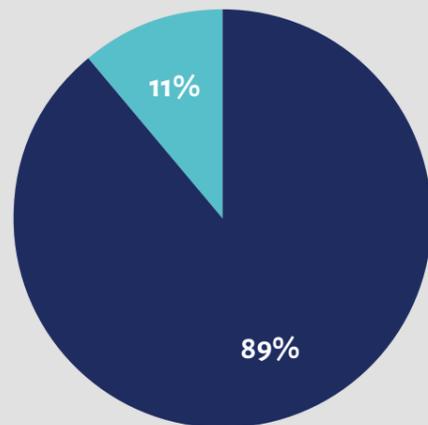


Enliven Residents and Relatives Satisfaction Survey: Holmdene

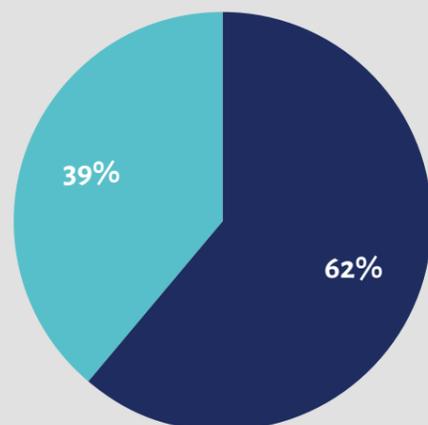


RESPECT-Whakautē

Respect honours the personal rights and dignity of people.
I feel genuinely cared for.



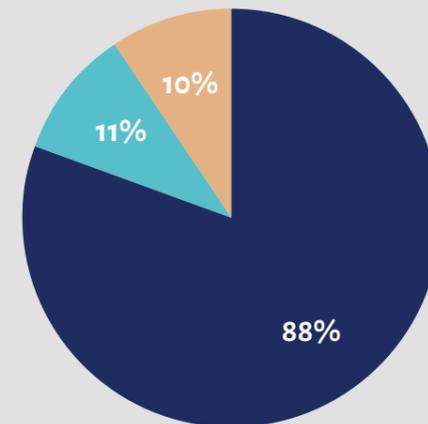
Residents



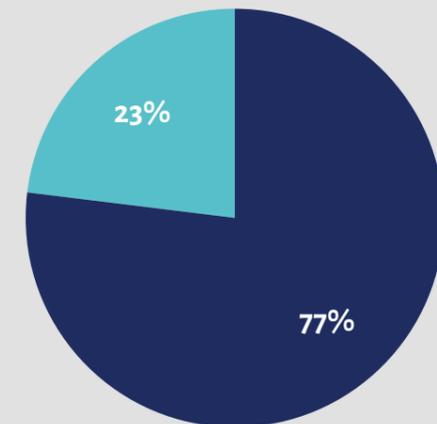
Relatives

RELATIONSHIPS-Whanaungatanga

Providing support and encouraging connections with family, friends and the wider community.
I have a good relationship with those who provide my care.



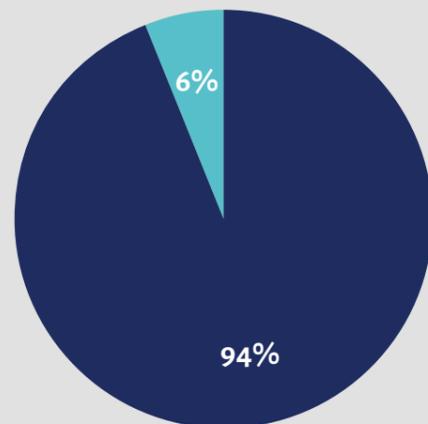
Residents



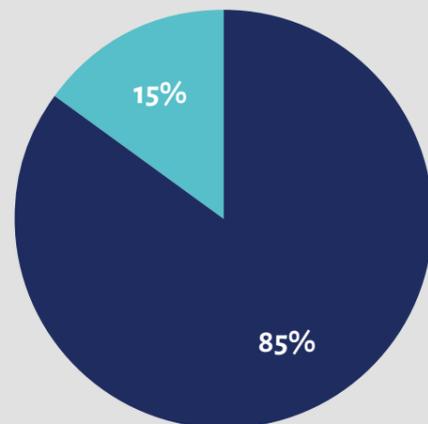
Relatives

SECURITY-Whakahaumarū

A feeling of safety, being well supported and a feeling of belonging.
I feel safe and secure living here.



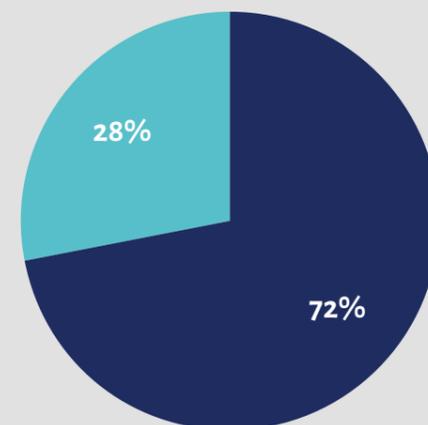
Residents



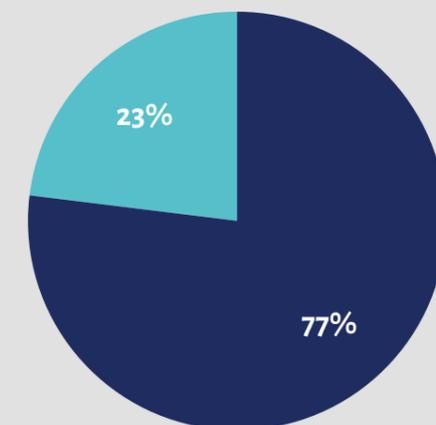
Relatives

CHOICE-Kōwhiri

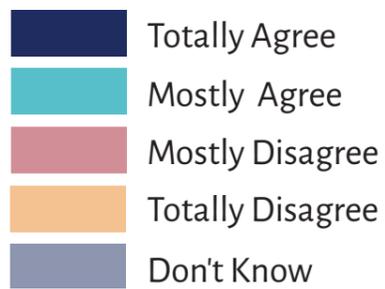
Expressing your own style, opinions and culture are important throughout life.
I am supported to make my own choices and decisions as much as I'm able.



Residents



Relatives



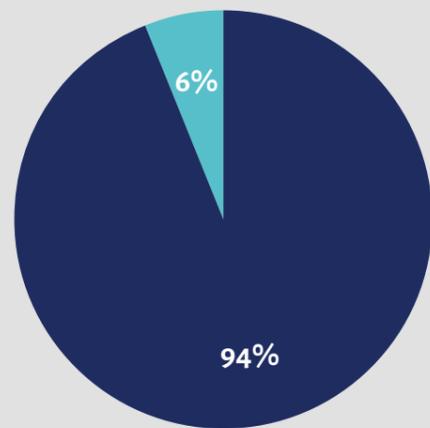
“Thanks for the wonderful care. We always feel so welcome when we visit. My mum and father-in-law are very happy.”

“Thank you for your care of our mums.”

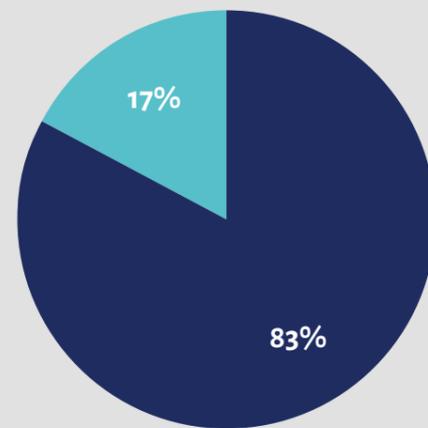
CONTRIBUTION -Whai Wāhi

Participation in day to day activities of the home and community.

I am offered opportunity to participate in activities that interest me.



Residents

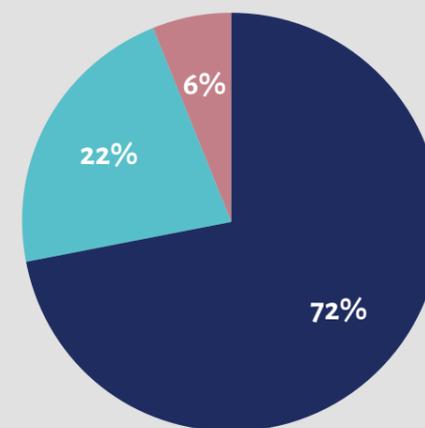


Relatives

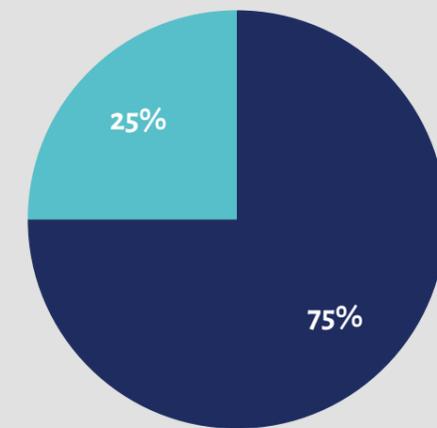
ACTIVITY -Ngā Mahi a te Rēhia

Participating in a way that is meaningful for the individual and focuses on what people can do.

I am offered a range of meaningful activities.



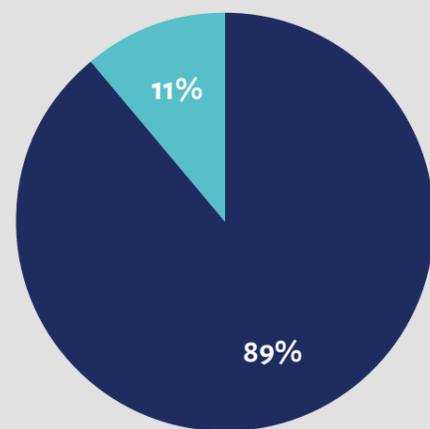
Residents



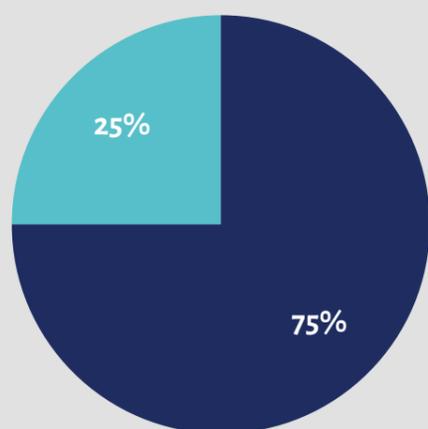
Relatives

GENERAL

Is the home pleasant, inviting and comfortable?

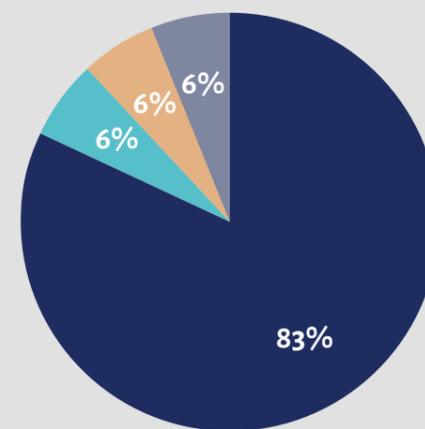


Residents

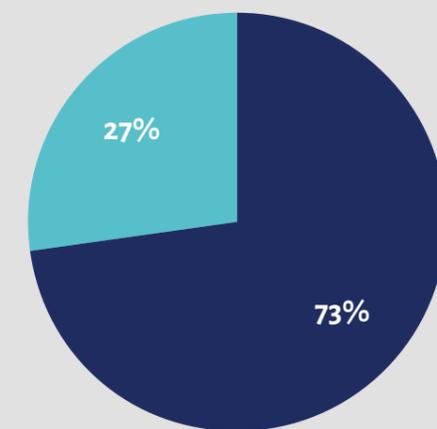


Relatives

Does this service make a positive difference in my life?



Residents



Relatives